

To: Amex Centurian Travel [REDACTED]
From: [REDACTED]
Sent: Wed 5/2/2018 11:20:38 AM
Subject: Re: Air France might strike-what to do about [REDACTED] s return May 4? (Rec. Loc#OWSYSE)

Does the Aeroflot flight on May 4 you found look full ? empty? is price the same as yesterday?

1 SU 111 H 04MAY F MIA SVO 0605P 1210P
1 SU 2468 H 05MAY J SVO BUD 0555P 0735P

TOTAL FARE - USD 827.40

On May 1, 2018, at 10:35 AM, Natalia Molotkova

<[REDACTED]> wrote:

OK, due to strike AF can refund unused portion only if flight cancelled (they should know 24 hours prior to de
To re-protect without any fees they can only also in case of flight cancellation and they can re-protect with De
If you want to change return to May 5 now, that is considering voluntary changes , will cost \$151.00

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Ok. Thanks

Sent from my iPhone

On May 1, 2018, at 10:30 AM, Natalia Molotkova <[REDACTED]> wrote:

We can do different airline on the 4th

1 SU 111 H 04MAY F MIA SVO 0605P 1210P
1 SU 2468 H 05MAY J SVO BUD 0555P 0735P

TOTAL FARE - USD 827.40

Calling Air France if they can move to may 5th without fee or cancel May 4th and refund.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

thanks

On May 1, 2018, at 10:03 AM, Natalia Molotkova [REDACTED] > wrote:

Sure, let me have a look.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

HI NATASHA...[REDACTED] has a flight on Air France this Friday May 4...what do you advise we do? Can you give me option for morning of May 5...this says the strike will affect May 3 and 4....but not May 5...

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to change or cancel preference data for servicing purposes.