

To: Amex Centurion Travel [REDACTED]
From: [REDACTED]
Sent: Wed 5/2/2018 3:11:26 PM
Subject: Re: Air France might strike-what to do about [REDACTED]s return May 4? (Rec. Loc#OWSYSE)

Yes we knew strike is to be May 3 and 4 not May 5, but he wants her to go back May 3. I will show him below option on Tap operated by Lufthansa, but want to include options from Ft. Laud if there are any..thanks

On May 2, 2018, at 11:08 AM, Natalia Molotkova
[REDACTED] > wrote:

That would be with two stops, will it work? They will only protect, if original flight cancelled. Also, according to my sources, strike is on May 3-4, not May 5.

- Air France announced that 15 percent of flights were expected to be cancelled on 3-4 May due to cabin crew and ground staff over continued demands of a six percent pay increase

Lowest possible fare on May 3 is Tap Portugal

TP 224 B 03MAY Q MIA LIS 0415P 0520A
TP 558 B 04MAY F LIS MUC 0850A 1250P
TP /LH 7970 B 04MAY F MUC BUD 0235P 0345P

OPERATED BY LUFTHANSA

\$1631.20

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Since AF will re-protect with Delta/KLM, why don't we check on those airlines? (below from you)
OK, due to strike AF can refund unused portion only if flight cancelled (they should know 24 hours prior to departure). To re-protect without any fees they can only do so in case of flight cancellation and they can re-protect with Delta/KLM.

On May 2, 2018, at 10:31 AM, Natalia Molotkova [REDACTED] wrote:

JEFFREY IS asking for a cheaper flight for [REDACTED] departing tomorrow, May 3...you see nothing? what about [REDACTED]

On May 2, 2018, at 10:31 AM, Natalia Molotkova [REDACTED] > wrote:

WHY DO YOU SAY YOU ARE VALIDATING CARRIER?
sorry didn't mean all caps

On May 2, 2018, at 10:31 AM, Natalia Molotkova [REDACTED] wrote:

Aeroflot doesn't have direct flight from Miami to Moscow on May 3d.
No other options cheaper then Lufthansa on Thursday.
On Friday nothing cheaper than Aeroflot.

Higher fare:

TK 78 04MAY MIA IST 0855P 0315P
TK 1037 05MAY J IST BUD 0615P 0710P

TOTAL FARE - USD 1199.50
VALIDATING CARRIER - Turkish Air

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

wow...pricey...The flight you have on hold Friday, is it available on Thursday? Also, is flying through Moscow layover also actually...Any other options for both Thurs and Fri?

On May 2, 2018, at 9:49 AM, Natalia Molotkova [REDACTED] wrote:

1 LH 463 B 03MAY Q MIA FRA 0455P 0800A
1 LH 1336 B 04MAY F FRA BUD 0900A 1030A

TOTAL FARE - USD 2881.50

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Jeffrey wants to know what Flight is available for Thursday night for Lasma. Please advise. Other than AF or

Sent from my iPhone

On May 2, 2018, at 9:24 AM, Natalia Molotkova [REDACTED] > wrote:

Thanks. Received

Sent from my iPhone

On May 2, 2018, at 9:24 AM, Natalia Molotkova <[REDACTED]> wrote:

That exactly what I was going to say. just emailed you itinerary.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok. Do it. Wish it was longer. I guess it's 6:20am EST so we will know if the strike happens.

Sent from my iPhone

On May 2, 2018, at 9:21 AM, Natalia Molotkova <[REDACTED]> wrote:

We can hold it till May 3 620am and fare went down to \$726.80.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Can we reserve the Flight? If so for how long?

Sent from my iPhone

On May 2, 2018, at 9:04 AM, Natalia Molotkova <[REDACTED]> wrote:

Ok. Great. Thanks. We may wait until tomorrow to decide.

Sent from my iPhone

On May 2, 2018, at 9:04 AM, Natalia Molotkova <[REDACTED]> wrote:

Morning, still pretty open in coach, fare today is \$826.80.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Does the Aeroflot flight on May 4 you found look full ? empty? is price the same as yesterday?

1 SU 111 H 04MAY F MIA SVO 0605P 1210P
1 SU 2468 H 05MAY J SVO BUD 0555P 0735P

TOTAL FARE - USD 827.40

On May 1, 2018, at 10:35 AM, Natalia Molotkova <[REDACTED]> wrote:

ok, got it...good to know. thanks

On May 1, 2018, at 11:57 AM, Natalia Molotkova <[REDACTED]> wrote:

Any departure on May 5 will get her to Europe on May 6, no matter which airline.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

ok, not sure that would work...she says she needs to be back May 5th anytime...but that gets her back on M

On May 1, 2018, at 11:30 AM, Natalia Molotkova <[REDACTED]> wrote:

Same as she has on the 4th.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Ok got it. thanks...I am waiting to find out what Jeffrey wants to do and [REDACTED]s flexibility. Will come back to her can do? (flight number and time)

On May 1, 2018, at 10:35 AM, Natalia Molotkova <[REDACTED]> wrote:

OK, due to strike AF can refund unused portion only if flight cancelled (they should know 24 hours prior to departure). To re-protect without any fees they can only do so in case of flight cancellation and they can re-protect with Delta. If you want to change return to May 5 now, that is considering voluntary changes, will cost \$151.00

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok. Thanks

Sent from my iPhone

On May 1, 2018, at 10:30 AM, Natalia Molotkova <[REDACTED]> wrote:

We can do different airline on the 4th
1 SU 111 H 04MAY F MIA SVO 0605P 1210P
1 SU 2468 H 05MAY J SVO BUD 0555P 0735P

TOTAL FARE - USD 827.40

Calling Air France if they can move to May 5th without fee or cancel May 4th and refund.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thanks

On May 1, 2018, at 10:03 AM, Natalia Molotkova <[REDACTED]> wrote:

Sure, let me have a look.
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

HI NATASHA. [REDACTED] as a flight on Air France this Friday May 4...what do you advise we do? Can you give me option for morning of May 5...this says the strike will affect May 3 and 4....but not May 5...

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