

**To:** Amex Centurian Travel [REDACTED]  
**From:** Lesley Groff  
**Sent:** Wed 4/25/2018 3:35:28 PM  
**Subject:** Re: Change Arrival Date for [REDACTED] ([REDACTED])

ok got it!

On Apr 25, 2018, at 11:29 AM, Natalia Molotkova  
<[REDACTED]> wrote:

Yes, it is on exchange Q. We have to wait, they will not rush it now (I mean ticketing).

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

can you send the new ticket with the hotel on the itinerary...maybe it takes longer because it is a change?

On Apr 25, 2018, at 11:10 AM, Natalia Molotkova <[REDACTED]> wrote:

My pleasure!!!

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok fabulous! thanks

On Apr 25, 2018, at 11:03 AM, Natalia Molotkova <[REDACTED]> wrote:

Hotel doesn't do 3d party authorization, they just took Mr. Epstein's card, so room and tax will go on his card.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thanks

On Apr 25, 2018, at 10:34 AM, Natalia Molotkova <[REDACTED]> wrote:

On it.  
Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please DO book this hotel for the one night for [REDACTED]...do we need a credit card authorization form?

On Apr 25, 2018, at 10:30 AM, Natalia Molotkova <[REDACTED]> wrote:

ok, flight is fine...please issue the change

On Apr 25, 2018, at 10:28 AM, Natalia Molotkova <[REDACTED]> wrote:

HILTON WEST PALM BEACH  
600 OKEECHOBEE BOULEVARD  
WEST PALM BEACH FL 33401  
1 KING BED DELUXE POOL VIEW - 176.64 plus tax  
Your response is required to complete this reservation. Prices and availability are subject to change.  
• Estimated total for hotel reservation: \$199.60 . Daily resort fees may apply.  
Cancellation policy 5 days prior to arrival (we are within cancellation)

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

To change outbound flight to :  
AF1395K 30APR M BUDCDG\*SS1 950A 1210P  
AF 90H 30APR M CDGMIA\*SS1 155P 520P  
will be add collect of \$200.10..  
Checking hotel.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we need to change the outbound flight for [REDACTED]...she now needs to arrive on April 30th. We need to arrive (April 30th) at the Hilton in Palm Beach...can you help please?

Begin forwarded message:

**From:** "American Express Travel" <itinerary@myamextravel.com>  
**Subject:** Itinerary for [REDACTED] 01MAY18 [REDACTED]  
**Date:** April 23, 2018 at 6:50:04 PM EDT  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept replies. If you have any questions, please contact Centurion Travel Service at 1-800-845-8800.

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for details of your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Click the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

**American Express Travel** [REDACTED]  
**Record Locator**

Tuesday 01 May 18

#### Other Information

[REDACTED]

#### Flight Information

Date	01 May 2018
Airline	Air France
Airline Record Locator	[REDACTED]

Flight/Class	<b>AF 1395</b> K Economy Class
Origin	Budapest, Liszt Ferenc International
Destination	Paris, Charles De Gaulle
Departing	09:50 AM
Arriving	12:10 PM
Departure Terminal	Terminal 2A
Arrival Terminal	Terminal 2 F
Estimated Time	2 Hrs 20 Mins
Stops	Non-stop
<b>Confirmed</b>	

### Flight Information

Date	01 May 2018
Airline	<b>Air France</b>
Airline Record Locator	██████
Flight/Class	<b>AF 90</b> H Economy Class
Origin	Paris, Charles De Gaulle
Destination	Miami, Miami International
Departing	01:55 PM
Arriving	05:20 PM
Departure Terminal	Terminal 2 E
Estimated Time	9 Hrs 25 Mins
Stops	Non-stop
<b>Confirmed</b>	

Friday 04 May 18

### Flight Information

Date	04 May 2018
Airline	<b>Air France</b>
Airline Record Locator	██████
Flight/Class	<b>AF 99</b> H Economy Class
Origin	Miami, Miami International
Destination	Paris, Charles De Gaulle
Departing	07:40 PM
Arriving	10:40 AM / 05 May 2018
Arrival Terminal	Terminal 2 E
Estimated Time	9 Hrs
Stops	Non-stop
<b>Confirmed</b>	

Saturday 05 May 18

## Flight Information

Date	05 May 2018
Airline	<b>Air France</b>
Airline Record Locator	██████
Flight/Class	<b>AF 1294</b> K Economy Class
Origin	Paris, Charles De Gaulle
Destination	Budapest, Liszt Ferenc International
Departing	02:20 PM
Arriving	04:25 PM
Departure Terminal	Terminal 2 F
Arrival Terminal	Terminal 2A
Estimated Time	2 Hrs 5 Mins
Stops	Non-stop

**Confirmed**

### Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most current entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained herein.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For more information about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy).

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for more information on downloading Adobe software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or occupancy taxes, are payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel operator regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, and affiliates (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be responsible for any expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of government, terrorism, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your needs based on various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are not a travel agent.

party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives to achieve certain targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers provide compensation to us for various marketing and administrative services that we perform for them, such as generating leads through various channels, participating in marketing programs and supporting technology initiatives. In addition, we receive commissions when our customers use the American Express Card or other American Express products to pay for supplier products or services. We may enter into other business relationships with suppliers and these arrangements, including levels and types of commissions and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider factors including supplier availability and your preferences. The relationships we have with suppliers may also influence the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.