

**To:** Amex Centurian Travel [REDACTED]  
**From:** Lesley Groff  
**Sent:** Tue 4/24/2018 7:38:49 PM  
**Subject:** Re: Itinerary for [REDACTED] 28APR18 [REDACTED]

yes, i recall you saying they are TERRIBLE! I wish we had other options...

On Apr 24, 2018, at 3:29 PM, Natalia Molotkova

<[REDACTED]> wrote:

I am calling Aeroflot, long hold time. I hate Aeroflot, it is WORSE airline, I am serious, people are so rude.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager  
[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

let me ask [REDACTED]...maybe she knows ....she asked: "The only question about Aeroflot flights may it be econo with miles" But I don't know if we purchase an "economy flex" ticket...

On Apr 24, 2018, at 3:19 PM, Natalia Molotkova <[REDACTED]> wrote:

I know nothing about Aeroflot, I can try calling them, if they will talk to me about miles.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager  
[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Aeroflot..

On Apr 24, 2018, at 2:58 PM, Natalia Molotkova <[REDACTED]> wrote:

Upgrade with miles on what airline?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager  
[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha... [REDACTED] will keep the flight as is...she is asking if she will be able to upgrade her ticket with miles

type of ticket to do this? Can she just go on line herself and take care of upgrading herself? I would think so. ticket we purchase must be of some level (the economy flex level?)

The only question about Aeroflot flights may it be economy flex? I will be able upgrade it with miles

Begin forwarded message:

**From:** "American Express Travel" <itinerary@myamextravel.com>  
**Subject:** Itinerary for [REDACTED] 28APR18 [REDACTED]  
**Date:** April 24, 2018 at 9:45:11 AM EDT  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-8777

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to our secure website. Please click on the link to view your trip details and add link to your browser's favorites for easy access in the future:

[View your Trips](#)

**American Express Travel** [REDACTED]  
**Record Locator**

Saturday 28 Apr 18

#### Other Information

[REDACTED]

#### Other Information

A VISA IS REQUIRED FOR ENTRY INTO USA

#### Flight Information

Date	28 Apr 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	████████
Flight/Class	<b>SU 110 Q</b> Economy Class
Origin	Moscow, Sheremetyevo
Destination	Miami, Miami International
Departing	11:05 AM
Arriving	04:15 PM
Departure Terminal	Terminal D - Domestic/Intl
Estimated Time	12 Hrs 10 Mins
Stops	Non-stop
<b>Confirmed</b>	

Tuesday 01 May 18

#### Flight Information

Date	01 May 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA 2669 N</b> Economy Class
Origin	Miami, Miami International
Destination	San Francisco, San Francisco International
Departing	06:11 PM
Arriving	09:45 PM
Arrival Terminal	Terminal 2
Estimated Time	6 Hrs 34 Mins
Stops	Non-stop
<b>Confirmed</b>	

Wednesday 02 May 18

#### Flight Information

Date	02 May 2018
Airline	<b>Jetblue Airways</b>
Airline Record Locator	████████
Flight/Class	<b>B6 916 R</b> Economy Class
Origin	San Francisco, San Francisco International
Destination	New York, John F Kennedy International
Departing	09:02 PM
Arriving	05:41 AM / 03 May 2018
Departure Terminal	Terminal International

Arrival Terminal	Terminal 5
Estimated Time	5 Hrs 39 Mins
Stops	Non-stop
Seats	21B
<b>Confirmed</b>	

Thursday 03 May 18

### Flight Information

Date	03 May 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	<b>[REDACTED]</b>
Flight/Class	<b>SU 101 N Economy Class</b>
Origin	New York, John F Kennedy International
Destination	Moscow, Sheremetyevo
Departing	02:25 PM
Arriving	06:25 AM / 04 May 2018
Departure Terminal	Terminal 1
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	9 Hrs
Stops	Non-stop
<b>Confirmed</b>	

### Entry and Exit Information for Travel

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California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. TA# 669 Registered Iowa Travel Agency.

Best regards,

[Redacted Signature]

[Redacted Name]

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