

To: [REDACTED]
From: Natalia Molotkova
Sent: Wed 5/2/2018 1:04:34 PM
Subject: Air France might strike-what to do about it [REDACTED] on May 4 ? (Rec. Loc#OWSYSE)

Title: American Express ®

Morning, still pretty open in coach, fare today is \$826.80.
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Does the Aeroflot flight on May 4 you found look full ? empty? is price the same as yesterday?
1 SU 111 H 04MAY F MIA SVO 0605P 1210P
1 SU 2468 H 05MAY J SVO BUD 0555P 0735P

TOTAL FARE - USD 827.40

On May 1, 2018, at 10:35 AM, Natalia Molotkova

wrote:

ok, got it...good to know. thanks

On May 1, 2018, at 11:57 AM, Natalia Molotkova

wrote:

Any departure on May 5 will get her to Europe on May 6, no matter which airline.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok, not sure that would work...she says she needs to be back May 5th anytime...but that gets her back on May 6th...

On May 1, 2018, at 11:30 AM, Natalia Molotkova
[REDACTED] wrote:

Same as she has on the 4th.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Ok got it. thanks...I am waiting to find out what Jeffrey wants to do and Lasma's flexibility. Will come back to you..in the interim, what is the flight on May 5 she can do? (flight number and time)

On May 1, 2018, at 10:35 AM, Natalia Molotkova
[REDACTED] wrote:

OK, due to strike AF can refund unused portion only if flight cancelled (they should know 24 hours prior to departure).

To re-protect without any fees they can only also in case of flight cancellation and they can re-protect with Delta KLM only (nothing with one stop).

If you want to change return to May 5 now, that is considering voluntary changes , will cost \$151.00

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Ok. Thanks

Sent from my iPhone

On May 1, 2018, at 10:30 AM, Natalia Molotkova, note:

We can do different airline on the 4th
1 SU 111 H 04MAY F MIA SVO 0605P 1210P
1 SU 2468 H 05MAY J SVO BUD 0555P 0735P

TOTAL FARE - USD 827.40
Calling Air France if they can move to may 5th without fee or cancel May 4th and refund.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

thanks

On May 1, 2018, at 10:03 AM, Natalia Molotkova

Sure, let me have a look.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

HI NATASHA... [REDACTED] as a flight on Air France this Friday May 4...what do you advise we do? Can you give me pricing on another flight for her? Also, give me option for morning of May 5...this says the strike will affect May 3 and 4....but not May 5...

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