

To: [REDACTED]
From: Natalia Molotkova
Sent: Tue 5/8/2018 1:57:46 PM
Subject: Change Karyna/[REDACTED] Flight (Rec. Loc: [REDACTED])

Title: American Express ®

Yes, you will get 20% back, will be credit with American Airlines.

New flights I can offer

Jet Blue coach

1 B6 403 09MAY JFK SJU 1000A 0156P

1 B6 /9K 5984 SJU STT 0330P 0406P

OPERATED BY CAPE AIR

1ADT 441.80

TOTAL FARE - USD 883.60

United with SEABORNE AIRLINES

1 UA 1523 09MAY EWR SJU 0745A 1135A - business

1 BB 3534 09MAY SJU STT 1235P 0110P - coach

1ADT 692.90

TOTAL FARE - USD 1385.80

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

do we still get our 20% back in points even though the ticket will not be used?

On May 8, 2018, at 9:46 AM, Natalia Molotkova <[REDACTED]> wrote:

ha! that is [REDACTED]! sorry, that is what we call her here...nick name.

That stinks on the points. So do we pay for the new ticket as if it is a brand new ticket I guess?

On May 8, 2018, at 9:46 AM, Natalia Molotkova <[REDACTED]> wrote:

Who is [REDACTED]? Points are nonreversible.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thanks

On May 8, 2018, at 9:44 AM, Natalia Molotkova <[REDACTED]>
wrote:

Hi, Lesley, let me have a look.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...Jeffrey wants Karyna and [REDACTED] to fly on a shorter flight to STT tomorrow. They are currently on the below...they prefer a shorter flight (probably through San Juan) economy than this first class flight. I don't know what happens to those points we used now...

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

Flight Information

Date	09 May 2018
Airline	American Airlines
Airline Record Locator	YVWWXP
Flight/Class	AA 1410 I Business Class
Origin	New York La Guardia, La Guardia
Destination	Miami, Miami International
Departing	08:00 AM
Arriving	11:15 AM
Departure Terminal	Terminal B
Estimated Time	3 Hrs 15 Mins

Stops	Non-stop
Seats	
Confirmed	

Flight Information

Date	09 May 2018
Airline	American Airlines
Airline Record Locator	
Flight/Class	AA 1391 I Business Class
Origin	Miami, Miami International
Destination	Charlotte Amalie, Cyril E King Airport
Departing	12:16 PM
Arriving	02:58 PM
Estimated Time	2 Hrs 42 Mins
Stops	Non-stop
Seats	
Confirmed	

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

