

**To:** [REDACTED]  
**From:** Natalia Molotkova  
**Sent:** Tue 5/8/2018 1:57:46 PM  
**Subject:** Change Karyna/[REDACTED] Flight (Rec. Loc: [REDACTED])

Title: American Express ®

Yes, you will get 20% back, will be credit with American Airlines.

New flights I can offer

Jet Blue coach

1 B6 403 09MAY JFK SJU 1000A 0156P

1 B6 /9K 5984 SJU STT 0330P 0406P

OPERATED BY CAPE AIR

1ADT 441.80

TOTAL FARE - USD 883.60

United with SEABORNE AIRLINES

1 UA 1523 09MAY EWR SJU 0745A 1135A - business

1 BB 3534 09MAY SJU STT 1235P 0110P - coach

1ADT 692.90

TOTAL FARE - USD 1385.80

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

do we still get our 20% back in points even though the ticket will not be used?

On May 8, 2018, at 9:46 AM, Natalia Molotkova <[REDACTED]> wrote:

ha! that is [REDACTED]! sorry, that is what we call her here...nick name.  
That stinks on the points. So do we pay for the new ticket as if it is a brand new ticket I guess?

On May 8, 2018, at 9:46 AM, Natalia Molotkova <[REDACTED]> wrote:

Who is [REDACTED]? Points are nonreversible.  
Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thanks

On May 8, 2018, at 9:44 AM, Natalia Molotkova <[REDACTED]> wrote:

Hi, Lesley, let me have a look.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...Jeffrey wants Karyna and [REDACTED] to fly on a shorter flight to STT tomorrow. They are currently on the below...they prefer a shorter flight (probably through San Juan) economy than this first class flight. I don't know what happens to those points we used now...

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

### Flight Information

Date	09 May 2018
Airline	<b>American Airlines</b>
Airline Record Locator	YVWWXP
Flight/Class	<b>AA 1410</b>   Business Class
Origin	New York La Guardia, La Guardia
Destination	Miami, Miami International
Departing	08:00 AM
Arriving	11:15 AM
Departure Terminal	Terminal B
Estimated Time	3 Hrs 15 Mins

Stops	Non-stop
Seats	[REDACTED]
<b>Confirmed</b>	

## Flight Information

Date	09 May 2018
Airline	<b>American Airlines</b>
Airline Record Locator	[REDACTED]
Flight/Class	<b>AA 1391</b>   Business Class
Origin	Miami, Miami International
Destination	Charlotte Amalie, Cyril E King Airport
Departing	12:16 PM
Arriving	02:58 PM
Estimated Time	2 Hrs 42 Mins
Stops	Non-stop
Seats	[REDACTED]
<b>Confirmed</b>	

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