

**To:** Amex Centurian Travel [REDACTED]  
**From:** Lesley Groff  
**Sent:** Wed 5/9/2018 4:11:02 PM  
**Subject:** Re: CHANGE [REDACTED] ticket May 10: [REDACTED]

super. thanks

On May 9, 2018, at 12:10 PM, Natalia Molotkova  
<[REDACTED]> wrote:

I set up exchange.  
Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Yes, permission granted to change the ticket for Elina to the below!

On May 9, 2018, at 11:43 AM, Natalia Molotkova <[REDACTED]> wrote:

Yes, we can change to  
SU 103 10MAY JFK SVO 710P 1120A 11MAY  
SU1156 11MAY SVO ROV 125P 320P  
Add collect will be \$44.80, OK to change?  
Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

>> We need to change [REDACTED] outbound ticket...she wants to leave around 7pm...Aeroflot #103 [REDACTED] arriving 11:20am connecting to Aeroflot# 1156 flight departing at 1:24pm arriving ROV 3:20pm >>> Begin fo "American Express Travel" >>> Subject: Itinerary INCL TICKETNO for [REDACTED] 10MAY18 VCY 5:22:30 PM EDT >> To: [REDACTED] >>> DO NOT REPLY TO THIS EMAIL. This message address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel If airline tickets are purchased for this itinerary: >> Airline Baggage Fee/Rules may apply and can be accessed >> <https://myamextravel.com/baggage> >>> Your travel arrangements are outlined below in the email. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in >>> American Express Travel Record Locator [REDACTED] >>> >>> E-Ticket Number(s) >>> [REDACTED] 07MAY >>> Thursday 10 May 18 >> Other Information >>> CITIZENS OF RUSSIAN FEDERATION [REDACTED] PASSPORT >> Flight Information >>> Date 10 May 2018 >> Airline Aeroflot >> Airline Record Locator PM Economy Class >> Origin New York, John F Kennedy International >> Destination Moscow, Sheremetyevo > 06:25 AM / 11 May 2018 >> Departure Terminal Terminal 1 >> Arrival Terminal Terminal D - Domestic/Intl >

We need to change [REDACTED] outbound ticket...she wants to leave around 7pm...Aeroflot #10 SVO arriving 11:20am connecting to Aeroflot# 1156 flight departing at 1:24pm arriving ROV 3:20pm

Begin forwarded message:

**From:** "American Express Travel" <itinerary@myamextravel.com>

Subject: Itinerary INCL TICKETNO for [REDACTED] 10MAY18

Date: May 7, 2018 at 5:22:30 PM EDT

To:

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0984.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to the website. Please click on the link to view your trip details and add link to your bookmarked favorite for the future:

[View your Trips](#)

**American Express Travel** [REDACTED]  
**Record Locator**

**E-Ticket Number(s)**

ARSEN/E Ticket SU 5557143463016-07MAY

Thursday 10 May 18

**Other Information**

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

**Flight Information**

Date	10 May 2018
Airline	Aeroflot [REDACTED]
Airline Record Locator	[REDACTED]
Flight/Class	SU 101 T Economy Class
Origin	New York, John F Kennedy International
Destination	Moscow, Sheremetyevo
Departing	02:25 PM
Arriving	06:25 AM / 11 May 2018
Departure Terminal	Terminal 1
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	9 Hrs
Stops	Non-stop
<b>Confirmed</b>	

Friday 11 May 18

### Flight Information

Date	11 May 2018
Airline	<b>Aeroflot</b> [REDACTED]
Airline Record Locator	[REDACTED]
Flight/Class	<b>SU 1162 T</b> Economy Class
Origin	Moscow, Sheremetyevo
Destination	Rostov, Rostov
Departing	09:05 AM
Arriving	11:00 AM
Departure Terminal	Terminal D - Domestic/Intl
Estimated Time	1 Hr 55 Mins
Stops	Non-stop
<b>Confirmed</b>	

Tuesday 05 Jun 18

### Flight Information

Date	05 Jun 2018
Airline	<b>Aeroflot</b> [REDACTED]
Airline Record Locator	[REDACTED]
Flight/Class	<b>SU 1159 N</b> Economy Class
Origin	Rostov, Rostov
Destination	Moscow, Sheremetyevo
Departing	10:30 AM
Arriving	12:20 PM
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	1 Hr 50 Mins
Stops	Non-stop
<b>Confirmed</b>	

### Flight Information

Date	05 Jun 2018
Airline	<b>Aeroflot</b> [REDACTED]
Airline Record Locator	[REDACTED]
Flight/Class	<b>SU 102 N</b> Economy Class
Origin	Moscow, Sheremetyevo
Destination	New York, John F Kennedy International
Departing	02:25 PM
Arriving	05:20 PM

Departure Terminal	Terminal D - Domestic/Intl
Arrival Terminal	Terminal 1
Estimated Time	9 Hrs 55 Mins
Stops	Non-stop

**Entry and Exit Information for Travel**

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most current entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained therein.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. To learn more about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy).

See attached itinerary PDF or link for full terms and conditions.

**PDF itinerary attachment:**

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, and affiliates (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions or representations of travel suppliers, limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, changes in itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of government, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are not a party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentive targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers pay us compensation to us for various marketing and administrative services that we perform for them, such as grants, channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation when customers use the American Express Card or other American Express products to pay for supplier products or services. We may enter into other business relationships with suppliers and these arrangements, including levels and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider including supplier availability and your preferences. The relationships we have with suppliers may also influence the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration TA# 669 Registered Iowa Travel Agency.

We need to change [REDACTED] outbound ticket...she wants to leave around 7pm...Aeroflot #10 SVO arriving 11:20am connecting to Aeroflot# 1156 flight departing at 1:24pm arriving ROV 3:20pm

Begin forwarded message:

**From:** "American Express Travel" <itinerary@myamextravel.com>  
**Subject:** Itinerary INCL TICKETNO for [REDACTED] 10MAY18 [REDACTED]  
**Date:** May 7, 2018 at 5:22:30 PM EDT  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-09

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary f regarding your travel arrangements. Your Centurion Travel Service travel plans have been pos website. Please click on the link to view your trip details and add link to your bookmarked favor the future:

[View your Trips](#)

**American Express Travel** [REDACTED]  
**Record Locator**

### **E-Ticket Number(s)**

ARSEN/E Ticket SU 5557143463016-07MAY

Thursday 10 May 18

### **Other Information**

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

### **Flight Information**

Date	10 May 2018
Airline	<b>Aeroflot</b> [REDACTED]
Airline Record Locator	
Flight/Class	<b>SU 101 T Economy Class</b>
Origin	New York, John F Kennedy International
Destination	Moscow, Sheremetyevo
Departing	02:25 PM
Arriving	06:25 AM / 11 May 2018
Departure Terminal	Terminal 1
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	9 Hrs
Stops	Non-stop
<b>Confirmed</b>	

Friday 11 May 18

#### Flight Information

Date	11 May 2018
Airline	<b>Aeroflot</b> [REDACTED]
Airline Record Locator	
Flight/Class	<b>SU 1162 T Economy Class</b>
Origin	Moscow, Sheremetyevo
Destination	Rostov, Rostov
Departing	09:05 AM
Arriving	11:00 AM
Departure Terminal	Terminal D - Domestic/Intl
Estimated Time	1 Hr 55 Mins
Stops	Non-stop
<b>Confirmed</b>	

Tuesday 05 Jun 18

#### Flight Information

Date	05 Jun 2018
Airline	<b>Aeroflot</b> [REDACTED]
Airline Record Locator	
Flight/Class	<b>SU 1159 N Economy Class</b>
Origin	Rostov, Rostov
Destination	Moscow, Sheremetyevo
Departing	10:30 AM
Arriving	12:20 PM

Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	1 Hr 50 Mins
Stops	Non-stop
<b>Confirmed</b>	

## Flight Information

Date	05 Jun 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	[REDACTED]
Flight/Class	<b>SU 102 N Economy Class</b>
Origin	Moscow, Sheremetyevo
Destination	New York, John F Kennedy International
Departing	02:25 PM
Arriving	05:20 PM
Departure Terminal	Terminal D - Domestic/Intl
Arrival Terminal	Terminal 1
Estimated Time	9 Hrs 55 Mins
Stops	Non-stop
<b>Confirmed</b>	

## Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most current entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained therein.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. To learn more about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy).

See attached itinerary PDF or link for full terms and conditions.

### PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for download.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or service fees, are not covered by the travel protection plan and are the responsibility of the hotel. These fees are typically non-refundable and non-cancellable and are payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel about the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, and affiliates (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions or commissions of travel suppliers, including, but not limited to, delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, changes in itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of government, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are a party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives, targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as grants, channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation when customers use the American Express Card or other American Express products to pay for supplier products or services. We may enter into other business relationships with suppliers and these arrangements, including levels and types of incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider factors including supplier availability and your preferences. The relationships we have with suppliers may also influence the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.