

To: Natalia Molotkova[REDACTED]
From: Lesley Groff
Sent: Wed 5/9/2018 9:22:53 AM
Subject: Re: Need to cancel or change Return May 10 for Karyna/REDACTED

Good morning. Please issue the tickets through Atlanta on to Miami from STT on the 10th for Karyna and [REDACTED]. (NOT the flight we put on hold through San Juan). The flight you have below for \$788.86 each.

Sent from my iPhone

On May 8, 2018, at 3:52 PM, Natalia Molotkova <REDACTED> wrote:

Nothing with Jet Blue or Americans, to use credit. Will be new ticket on Delta to West Palm Beach:

DL 307 10MAY STT ATL 215P 618P

DL1285 10MAY ATL PBI 704P 850P

\$788.86 per ticket.

To Miami all direct flights are sold out, will be same Delta flight via Atlanta, just landing in Miami.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to be SO all over the place...but that is how this organization works...gotta go with the flow...So, Jeffrey needs Karyna and [REDACTED] to go to Miami on May 10th now, not back to NY...They can take a direct flight in the afternoon to Miami (unless there happens to be a direct flight to West Palm Beach? But I dont think there is) Maybe a flight around 4pm? I don't know if it is best just to cancel this and start with a new ticket? might be easiest vs changing? Let me know! Lesley

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Subject: Itinerary INCL TICKETNO for SHULIAK/KARYNA 10MAY18

[REDACTED]
Date: May 8, 2018 at 11:37:59 AM EDT

To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

Travel Arrangements for
SHULIAK/KARYNA
[REDACTED]

American Express Travel [REDACTED]
Record Locator

E-Ticket Number(s)

SHULI/K Ticket AA [REDACTED]-30APR

[REDACTED] Ticket AA [REDACTED]-30APR

SHULI/K Ticket B6 [REDACTED]-30APR

[REDACTED] Ticket B6 [REDACTED]-30APR

Thursday 10 May 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Other Information

CITIZENS OF BELARUS MUST CARRY A VALID PASSPORT

Flight Information

Date	10 May 2018
Airline	Jetblue Airways
Operated By	Cape Air
Airline Record Locator	[REDACTED]
Flight/Class	B6 5973 H Economy Class
Origin	Charlotte Amalie, Cyril E King Airport
Destination	San Juan, Luis Munoz Marin Intl
Departing	04:11 PM
Arriving	04:47 PM
Arrival Terminal	Terminal D
Estimated Time	36 Mins
Stops	Non-stop
Seats	[REDACTED]
Confirmed	

Flight Information

Date	10 May 2018
Airline	Jetblue Airways
Airline Record Locator	[REDACTED]
Flight/Class	B6 1804 U Economy Class
Origin	San Juan, Luis Munoz Marin Intl
Destination	New York, John F Kennedy International
Departing	06:30 PM
Arriving	10:27 PM
Departure Terminal	Terminal A
Arrival Terminal	Terminal 5
Estimated Time	3 Hrs 57 Mins
Stops	Non-stop
Seats	[REDACTED]
Confirmed	

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.
© 2015 American Express. All rights reserved.
American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

