

**To:** Amex Centurian Travel [REDACTED]  
**From:** Lesley Groff  
**Sent:** Thur 5/10/2018 1:21:14 PM  
**Subject:** Re: Change ticket again for [REDACTED]! Depart same flight Fri May 11. [REDACTED]

PERfect!! thank you! Please make the change :)

On May 10, 2018, at 9:20 AM, Natalia Molotkova  
<[REDACTED]> wrote:

Changed to:  
SU 103 11MAY JFK SVO 710P 1120A

SU1156 12MAY SVO ROV 125P 320P , no add collect.

Set up exchange.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning. We need to change [REDACTED] ticket to Friday May 11. Same flight if possible! Thank you! Lesley

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Date:** May 9, 2018 at 6:38:42 PM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 10MAY18 [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot send messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itin regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to click on the link to view your trip details and add link to your bookmarked favorites for easy access in t

[View your Trips](#)

**American Express Travel** [REDACTED]  
**Record Locator**

#### E-Ticket Number(s)

[REDACTED] [REDACTED]  
[REDACTED]\*

Thursday 10 May 18

#### Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

#### Flight Information

Date	10 May 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	<span style="background-color: black; color: black;">[REDACTED]</span>
Flight/Class	<b>SU 103 T</b> Economy Class
Origin	New York, John F Kennedy International
Destination	Moscow, Sheremetyevo
Departing	07:10 PM
Arriving	11:20 AM / 11 May 2018
Departure Terminal	Terminal 1
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	9 Hrs 10 Mins
Stops	Non-stop
<b>Confirmed</b>	

Friday 11 May 18

#### Flight Information

Date	11 May 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	████████
Flight/Class	<b>SU 1156 T</b> Economy Class
Origin	Moscow, Sheremetyevo
Destination	Rostov, Rostov
Departing	01:25 PM
Arriving	03:20 PM
Departure Terminal	Terminal D - Domestic/Intl
Estimated Time	1 Hr 55 Mins
Stops	Non-stop
<b>Confirmed</b>	

**Tuesday 05 Jun 18**

### **Flight Information**

Date	05 Jun 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	████████
Flight/Class	<b>SU 1159 N</b> Economy Class
Origin	Rostov, Rostov
Destination	Moscow, Sheremetyevo
Departing	10:30 AM
Arriving	12:20 PM
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	1 Hr 50 Mins
Stops	Non-stop
<b>Confirmed</b>	

### **Flight Information**

Date	05 Jun 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	████████
Flight/Class	<b>SU 102 N</b> Economy Class
Origin	Moscow, Sheremetyevo
Destination	New York, John F Kennedy International
Departing	02:25 PM
Arriving	05:20 PM
Departure Terminal	Terminal D - Domestic/Intl
Arrival Terminal	Terminal 1
Estimated Time	9 Hrs 55 Mins
Stops	Non-stop

**Confirmed**

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most current entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained herein.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For more information about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy).

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for more information on Adobe software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or occupancy taxes, are payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel operator regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, and affiliates (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be responsible for any expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of government, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your needs based on various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an agent and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives to achieve sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers also provide compensation to us for various marketing and administrative services that we perform for them, such as generating leads through various channels, participating in marketing programs and supporting technology initiatives. In addition, we receive commissions from customers who use the American Express Card or other American Express products to pay for supplier products or services. We may enter into other business relationships with suppliers and these arrangements, including levels and types of incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider factors including supplier availability and your preferences. The relationships we have with suppliers may also influence the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use profile and preference data for servicing purposes.

01/20/2021