

To: Amex Centurian Travel
From: [REDACTED]
Sent: Thur 5/10/2018 8:41:44 PM
Subject: Re: World Cup Package

-June 15 Swiss Air #647 depart 7am from CDG to Zurich then on to St. Petersburg arrive 1:20pm

On May 10, 2018, at 3:57 PM, Natalia Molotkova
[REDACTED]

I. Air: very limited availability

1) Itinerary

Fri 15 Jun - Air France 1464 - Economy - 3h 20m

Departing: Paris Charles de Gaulle Airport, (CDG) at 9.30am

Arriving: Pulkovo Airport, St. Petersburg (LED) at 1.50pm

Wed 20 Jun - Ural Airlines 173 - Business (economy sold out) - 2h 40m

Departing: Pulkovo Airport, St. Petersburg (LED) at 3.05pm

Arriving: Koltsovo Airport, Yekaterinburg (SVX) at 7.45pm

Thu 21 Jun - Aeroflot 1405 - Economy - 2h 30m

Departing: Koltsovo Airport, Yekaterinburg (SVX) at 9.00pm

Arriving: Moscow Sheremetyevo Airport, (SVO) at 9.30pm

There is also flight at 11pm.

Wed 27 Jun - Aeroflot 3002(OPERATED BY AIR FRANCE) - Economy - 4h 5m

Departing: Moscow Sheremetyevo Airport, (SVO) at 8.45am

Arriving: Paris Charles de Gaulle Airport, (CDG) at 11.50am

No late flights on June 26.

2) Pricing

1. Air France /Aeroflot portion - \$2166.06, refundable

2. Ural Airlines portion - only business class left - \$943.30, refundable

II. Hotels.

1) St. Petersburg

No W Hotel in my system, I Googled and found

<http://www.saint-petersburg.com/hotels/w-st-petersburg-hotel/>

W St. Petersburg Hotel

Address: 6, Voznesenskiy Prospekt, St. Petersburg, 190000, Russia

Nearest metro: Admiralteyskaya

In my system I have same address, but different name of the hotel:

SO SOFITEL ST PETERSBURG

VOZNESENSKIY PROSPEKT-6

SAINT PETERSBURG RU 190000

No information about availability in my system.

So I tried

<http://www.saint-petersburg.com/hotels/w-st-petersburg-hotel/>

and it brought me to Expedia and Hotel is indeed So Sofitel.

It is Accor Hotels chain, went on www.accorhotels.com
They do have rooms available, lowest option is \$5907.07 fro all 5 nights, pre-paid, non-refundable, room cate
2) Ekaterinburg
1. HYATT REGENCY EKATERINBURG
8 BORISA YELTSINA STREET
EKATERINBURG RU 620014
1 KING CLUB ACCESS - 346.03USD per night, pre-paid, non-refundable.
2. PARK INN BY RD EKATERINBURG
MAMINA-SIBIRYAKA 98
EKATERINBURG RU 620075
STANDARD GUEST ROOM, queen bed - 129.36USD, pre-paid, non-refundable
3) Moscow
1. MOSCOW MARRIOTT ROYAL AURORA
PETROVKA ST-BLD 11
MOSCOW RU 107031
Sold out.
2. LOTTE HOTEL MOSCOW
2 BLD. 8 NOVINSKIY BLVD
MOSCOW RU 121099
Sold out.
Hotels I am showing available in Moscow, all pre-paid, non-refundable (you can check hotels.com, they might be different)
STANDART HOTEL MOSCOW
STRASTNOY BOULEVARD 2
MOSCOW RU 125009
DELUXE KING ROOM - 793.65USD per night
MOSCOW HOLIDAY HOTEL
MNEVNIKI STREET 3 BLD 2
MOSCOW RU 123308
\$642.85 per night, 2* hotel, nice location, close to the Zoo.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

yes! I knew I screwed that up...but she won't go from St. P to Moscow in her itinerary?

On May 10, 2018, at 2:12 PM, Natalia Molotkova [REDACTED] wrote:

Train from Ekaterinburg to Moscow will take like two days, Ekaterinburg is very far, Ural, so plane will be better and Moscow 4 hours.
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

I think I got the train portion wrong...you said she can take a bullet train from one place to another...and that

On May 10, 2018, at 2:07 PM, Natalia Molotkova <natalia.molotkova@centurion.com> wrote:

Ok, on it.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
natalia.molotkova@centurion.com

Hours: Mon through Friday 9AM-530PM EST

OK

Hi Natasha... WE need to tweak the dates of travel and We would like to suggest some hotels for the stays:

FLIGHTS & TRAIN:

June 15 Depart MORNING Paris to St. Petersburg

June 20 Depart St. Petersburg Arrive Yekaterinburg

June 21 Evening Depart via Train from Yekaterinburg to Moscow

June 26 Depart LATE (like 10pm) Moscow Arrive Paris (game should be over at 18:30) OR Depart morning

HOTELS:

St. Petersburg Hotel: W Hotel

Yekaterinburg Hotel: Hyatt or Park Inn Radison

Moscow Hotel: Marriott at Petrovka St or Lotta Hotel

On May 10, 2018, at 12:42 PM, Natalia Molotkova <natalia.molotkova@centurion.com> wrote:

ok on the Fan ID part...I started to look at the process but then stopped when it asked for the personal data a
herself...so I am not sure what else the Fan ID will be asking her...we will find out.

Yes, agree sad that some teams will not attend due to politics!

On May 10, 2018, at 12:42 PM, Natalia Molotkova <natalia.molotkova@centurion.com> wrote:

plenty of tickets left via stub hub for all the games she wants to go to.

On May 10, 2018, at 12:39 PM, Natalia Molotkova <[REDACTED]> wrote:

Let me know, FAN ID might need accommodation and tickets to the games confirmed. So many people not situation, some teams not going, like Italy, so sad.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I just did ...lots to choose from. Once I get your 'pkg' details, I will add in the part about the tix for Jeffrey ...I Fan ID now!

On May 10, 2018, at 12:39 PM, Natalia Molotkova <[REDACTED]> wrote:

Yes, you can check Stub Hub.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Stub Hub...

On May 10, 2018, at 12:11 PM, Natalia Molotkova <[REDACTED]> wrote:

thank you!

On May 10, 2018, at 12:31 PM, Natalia Molotkova <[REDACTED]> wrote:

I just checked the website, and unless I am doing something wrong, I don't think there are any tickets available you need a secondary market to buy tickets (ie: scalper?) the only game that has limited availability for tix is you ask your partner re tickets?

<http://www.fifa.com/worldcup/organisation/ticketing/ticket-availability.html>

On May 10, 2018, at 12:11 PM, Natalia Molotkova <[REDACTED]> wrote:

Ok, you will have all info by the end of today.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

TRAIN! :) perfect

On May 10, 2018, at 12:21 PM, Natalia Molotkova

wrote:

Question - does she want to fly from St. Pete to Moscow or take a bullet train (only 4 hours, easy , very easy, the airport and not expensive, nice service).

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

ok, thank you...I'll check tickets

On May 10, 2018, at 12:11 PM, Natalia Molotkova

wrote:

Yes, let me price leg by leg, check tickets to games at

<http://www.fifa.com/worldcup/photos/galleries/y=2016/m=7/gallery=las-entradas-para-la-copa-mundial-de-la>

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

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\$35,000 is a HEFTY price tag! I don't think Jeffrey will go for it! **Would it be less expensive for us to do it** tell [REDACTED] she needs to apply for Fan ID herself...she was saying she just needs copies of the tickets...I see so we can do it...The required minimum stay of 4 nights in Ekaterinburg is a drag. [REDACTED] did say she would June 20 (not June 21) since the game she wants to see is at 11am...she says she would want to fly the even see the ticket you put on hold for her...we would need to make these changes to the HOLD you have on the ticket and Fan ID...

On May 10, 2018, at 11:23 AM, Natalia Molotkova <[REDACTED]> wrote:

Tickets to the game here

<http://www.fifa.com/worldcup/photos/galleries/y=2016/m=7/gallery=las-entradas-para-la-copa-mundial-de-la>

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Or, we can do everything ourselves, no package, leg by leg, she will need to apply for FAN ID, but not sure how to do it. I am trying to figure it out.

https://www.russiafan-id.com/?utm_source=bing&utm_medium=cpc&utm_campaign=russiafanid&msclkid=518ed36a49b517fcdb3

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

OK, I [REDACTED] my partner is not taking care of FAN ID, they would provide the necessary details required from their care [REDACTED] rest doing the application.

Hotel in Ekaterinburg will be June 20-24, they do require minimum 4 nights. So we could look at June 13-20 in Ekaterinburg and then June 24-27.

Before they can start looking in to availability for the space, here is what the package will be (Based on some current information):
program cost is going to be around \$35,000 USD based on single occupancy): we cannot hold anything as a refundable payment at the time of booking.

2018 World Cup Follow Your Team Packages Include:

- 15 days/14 nights accommodations in Russia
 - June 13-20 in St. Petersburg
 - June 20-24 in Ekaterinburg
 - June 24-27 in Moscow
- One ticket to three group stage matches:
 - Match #4 on June 15th in St. Petersburg: Morocco vs Iran
 - Match #21 on June 21st in Ekaterinburg: France vs Peru
 - Match #37 on June 26th in Moscow: Denmark vs France (not France with Russia)
- Breakfast daily
- Airfare between the host cities for your team's group stage matches (St. Petersburg to Ekaterinburg and Moscow June 24th)
- Round-trip dedicated transfers between airport and hotels in each city
- Personalized meet and greet upon arrival
- Roundtrip dedicated stadium transfers to your team's group stage matches

- Onsite hosts and local assistance
- Moscow-based services concierge
- Welcome kit
- Personalized itinerary
- Expert pre-trip travel planning & concierge services of the Roadtrips At-Your-Service Team
- All taxes & service charges

Please note that airfare to and from Russia is not included in our program. Pricing and availability subject to change.

Best fare to and from Russia is

1 SU /FV 6636 13JUN CDG LED 1235P 0455P

OPERATED BY ROSSIYA AIRLINES

2 SU 2462 27JUN SVO CDG 1145A 0240P

TOTAL FARE - USD 1720.80

NO LOWER FARE DETERMINED.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

thanks

On May 9, 2018, at 3:33 PM, Natalia Molotkova <mailto:[REDACTED]@[REDACTED]> wrote:

Ok, on it.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

(311) 377-3887

Hours: Mon through Friday 9AM-530PM EST

Ok...the trip will be for just [REDACTED] has a French Passport. She will travel from Paris and back to Paris.

-June 13 Depart from Paris to St. Petersburg

-June 13-21 Need hotel in St. Petersburg.

-June 15 Attend the Morocco game at 11am in St. Petersburg

-June 21 Travel to Yekaterinburg
-June 21 Attend the France vs Peru game (it should be an evening game?)
-June 21 Spend one night in Yekaterinburg (need hotel)
-June 22 travel to Moscow (need hotel)
-June 26 Attend France vs Moscow game in Moscow
-June 27 Fly back to Paris

Hotels should be 3/4 star. She was saying something about not getting a visa and having the tickets done w/ agency should be aware of such a program?

THANK YOU!

On May 9, 2018, at 1:28 PM, Natalia Molotkova

> wrote:

Ok great! Let me ask [REDACTED] more details...dates and stuff...I'll get back to you.

On May 9, 2018, at 1:28 PM, Natalia Molotkova <[REDACTED]>

wrote:

Yes, I can ask our partners, what left. Just her? Hotel levels? 3-4*?

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Jeffrey would like [REDACTED] to go to the World Cup in Moscow (so interesting you were just asking me yesterday)

Is it possible for you to get some sort of package deal? round trip air from Paris, hotel, tickets to the games... team....Let me know! thanks, [REDACTED]

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