

To: [REDACTED]
From: Natalia Molotkova
Sent: Fri 6/1/2018 8:33:10 PM
Subject: Cancel Tikcket for [REDACTED] ([REDACTED])

Title: American Express ®

Yes, refundable, can't tell you how much refund will be:
IN CASE OF CANCELLATION AFTER DEPARTURE REFUND
THE DIFFERENCE BETWEEN THE FARE PAID AND THE
APPLICABLE FARE FLOWN.

Ok to cancel?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

No, Aeroflot doesn't allow to re-book later, use as a credit. But I think we issued her ticket as refundable, let me have a look.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED] will not take her flight from Rustov to NY...we need to cancel for credit? not sure...

5:20pm [REDACTED] to arrive JFK via Aeroflot#102 (Rec. [REDACTED])

[Privacy Statement](#) | Visit the Centurion Card website

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



