

**To:** Amex Centurian Travell [REDACTED]  
**Cc:** Bella Klein [REDACTED]  
**From:** Lesley Groff  
**Sent:** Fri 6/1/2018 8:35:22 PM  
**Subject:** Re: Cancel Tikcet for [REDACTED] ( [REDACTED] )

yes, Please cancel thanks

On Jun 1, 2018, at 4:33 PM, Natalia Molotkova

<[REDACTED]> wrote:

Yes, refundable, can't tell you how much refund will be:  
IN CASE OF CANCELLATION AFTER DEPARTURE REFUND  
THE DIFFERENCE BETWEEN THE FARE PAID AND THE  
APPLICABLE FARE FLOWN.  
Ok to cancel?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]@ [REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

No, Aeroflot doesn't allow to re-book later, use as a credit. But I think we issued her ticket as refundable, let me know.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]@ [REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

[REDACTED] will not take her flight from Rustov to NY...we need to cancel for credit? not sure...

5:20pm [REDACTED] to arrive JFK via Aeroflot#102 (Rec. [REDACTED])

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