

To: Good Tastes of Tuscany[REDACTED]
From: Lesley Groff
Sent: Tue 5/15/2018 12:19:18 PM
Subject: Re: Your booking request has been sent.

Hello Sharmila...can you confirm you received the balance payment + the 600 euros for the private villa for [REDACTED]

On May 14, 2018, at 12:03 PM, Good Tastes of Tuscany <[REDACTED]> wrote:

maybe it is the card security as large amount , you may need to call for the credit card company to approve charge .

The team at Goodtastesoftuscany
Accademia Italiana di Cucina Pandolfini- professional culinary school and Villa Pandolfini Estate
A memorable Tuscan culinary experience for food lovers and professionals
<http://www.tuscany-cooking-class.com>

On 14 May 2018 at 17:25, Lesley Groff <[REDACTED]> wrote:

ok thanks! I keep trying and it keeps giving me the same error message...I'll wait and try again in a few hours...

On May 14, 2018, at 11:23 AM, Good Tastes of Tuscany <[REDACTED]> wrote:

Hi Lesley,
Yes ok. Also make a note "Bal Pyt" I shall send you the balance pyt upon receipt of your payment//

Warm Regards,
Sharmila.

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On 14 May 2018 at 20:31, Lesley Groff <[REDACTED]> wrote:

I am receiving the strange response below when I try to make the payment...I will try again later as it is suggesting. In the Payment

Reference field, I typed in [REDACTED] and [REDACTED] May 26-June2...just to let you know! :

Things don't appear to be working at the moment. Please try again later.

On May 14, 2018, at 10:49 AM, Good Tastes of Tuscany <[REDACTED]> wrote:

Dear Lesley

Very well I shall hold the villa for them .
you can pay here : please enter 2300 plus 600 and it ads the 4% tax .
www.tuscany-cooking-class.com/pay-online

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On 14 May 2018 at 16:16, Lesley Groff <[REDACTED]> wrote:

We would like to pay the extra 600 euros so the villa can be private (they do not want to share with others)
Also, I want to pay the remaining balance...I show this is 2392.21 euros plus 600 euros for a total of 2992.21 euros...how do I pay for the remainder?
Lesley

On May 14, 2018, at 7:01 AM, Good Tastes of Tuscany <[REDACTED]> wrote:

Dear [REDACTED] / [REDACTED],

Thank you for your booking request and I am pleased to confirm your reservation. Please find enclosed the voucher for your deposit payment and kindly confirm receipt of the same. Also I am enclosing the arrival doc along with this mail. Kindly send it back completed.

NOTE : Balance for the weekly programs need to be paid before arrival.

Warm Regards,
Sharmila.

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On 14 May 2018 at 03:08, Weekly Cooking <info@tuscany-cooking-class.com> wrote:

The period has been book. Below are the details.

Details

Reservation ID	143
Calendar ID	4
Calendar name	Weekly
Selected language	English
Check in	26 May 2018
Check out	02 June 2018
No book items	2
Price	€4600.40
Payment method	PayPal
Transaction ID	[REDACTED]
Total	€4784.42
Deposit	■ 50% €2392.21
Left to pay	€2392.21

Extras

No extras.

Discount

No discount.

Coupons

No coupon.

Taxes & fees

New tax / fee label	Included in price
+4% will be added before processing	■ + 4%/day + €184.02
Price change	+ €184.02

Contact information

First name	
Last name	
Email	
Phone	
Address	<u>9 East 71st Street, NY, NY 10021</u>
Dietary Cooking Class	<i>Form field was not completed.</i>
Message	<p>████████ and ██████████ will take your Cooking Vacation in Italy May 26-June 2. They want to stay in Villa Pandolfini 1. Thank you!, Lesley</p>

<CW-████████ and ██████████-
26th May to 2nd June 2018 - 2 pax - NO
SRS.docx><Arrival check list -
cooking.docx>