

To: Good Tastes of Tuscan [REDACTED]
From: Lesley Groff
Sent: Tue 5/15/2018 12:22:09 PM
Subject: Re: Your booking request has been sent.

Hello Sharmila...can you confirm you received the balance payment + the 600 euros for the private villa for [REDACTED] and [REDACTED]? My accounting department sent the payment yesterday...Also, is there paperwork you need the 2 girls to fill out? the 2 attachments we received had nothing to fill out...

On May 14, 2018, at 12:03 PM, Good Tastes of Tuscany <[REDACTED]@[REDACTED].[REDACTED]> wrote:

maybe it is the card security as large amount , you may need to call for the credit card company to approve charge .

The team at Goodtastesoftuscany
Accademia Italiana di Cucina Pandolfini- professional culinary school and Villa Pandolfini Estate
A memorable Tuscan culinary experience for food lovers and professionals
<http://www.tuscany-cooking-class.com>

On 14 May 2018 at 17:25, Lesley Groff <[REDACTED]> wrote:

ok thanks! I keep trying and it keeps giving me the same error message...I'll wait and try again in a few hours...

On May 14, 2018, at 11:23 AM, Good Tastes of Tuscany <[REDACTED]@[REDACTED].[REDACTED]> wrote:

Hi Lesley,
Yes ok. Also make a note "Bal Pyt" I shall send you the balance pyt upon receipt of your payment//

Warm Regards,
Sharmila.

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On 14 May 2018 at 20:31, Lesley Groff <[REDACTED]> wrote:

I am receiving the strange response below when I try to make the payment...I will try again later as it is suggesting. In the Payment Reference field, I typed in [REDACTED] and [REDACTED] May 26-June2...just to let you know! :

Things don't appear to be working at the moment. Please try again later.

On May 14, 2018, at 10:49 AM, Good Tastes of Tuscany <[REDACTED]> wrote:

Dear Lesley

Very well I shall hold the villa for them .

you can pay here : please enter 2300 plus 600 and it adds the 4% tax .

www.tuscany-cooking-class.com/pay-online

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On 14 May 2018 at 16:16, Lesley Groff <[REDACTED]> wrote:

We would like to pay the extra 600 euros so the villa can be private (they do not want to share with others)

Also, I want to pay the remaining balance...I show this is 2392.21 euros plus 600 euros for a total of 2992.21 euros...how do I pay for the remainder?

Lesley

On May 14, 2018, at 7:01 AM, Good

Tastes of Tuscany <[REDACTED]>

wrote:

Dear [REDACTED] / [REDACTED],

Thank you for your booking request and I am pleased to confirm your reservation. Please find enclosed the voucher for your deposit payment and kindly confirm receipt of the same. Also I am enclosing the arrival doc along with this mail. Kindly send it back completed.

NOTE : Balance for the weekly programs need to be paid before

arrival.

Warm Regards,
Sharmila.

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On 14 May 2018 at 03:08, Weekly Cooking <[REDACTED]>
[REDACTED] wrote:

The period has been book. Below are the
details.

Details

| | |
|--------------------|---------------------------------|
| Reservation ID | 143 |
| Calendar ID | 4 |
| Calendar name | Weekly |
| Selected language | English |
| Check in | 26 May 2018 |
| Check out | 02 June 2018 |
| No book items | 2 |
| Price | €4600.40 |
| Payment method | PayPal |
| Transaction ID | [REDACTED] |
| Total | €4784.42 |
| Deposit | ■ 50% €2392.21 |
| Left to pay | €2392.21 |

Extras

No extras.

Discount

No discount.

Coupons

No coupon.

Taxes & fees

| | |
|-------------------------------------|-------------------------|
| New tax / fee label | Included in price |
| +4% will be added before processing | ■ + 4%/day + €184.02 |
| Price change | + €184.02 |

Contact information

First name [REDACTED]
Last name [REDACTED]
Email [REDACTED]
Phone [REDACTED]
Address 9 East 71st Street, NY, NY 10021
Dietary Cooking Class *Form field was not completed.*
Message [REDACTED] and [REDACTED] will take your Cooking Vacation in Italy May 26-June 2. They want to stay in Villa Pandolfini 1. Thank you!, Lesley

<CW-[REDACTED] and [REDACTED]-
26th May to 2nd June 2018 - 2 pax - NO
SRS.docx><Arrival check list -
cooking.docx>