

**To:** Daphne Wallace [REDACTED]  
**From:** [REDACTED]  
**Sent:** Thur 5/24/2018 11:37:51 AM  
**Subject:** Fwd: Bolongo Bay Reservation Confirmation  
[image001.jpg](#)  
[image002.jpg](#)

Hi Daphne...dont' thye normally pay for their own rooms and send in for reimbursement?

Begin forwarded message:

**From:** "Katarina Doumeng" <[REDACTED]>  
**Subject:** RE: FW: Bolongo Bay Reservation Confirmation  
**Date:** May 23, 2018 at 5:50:37 PM EDT  
**To:** "Daphne Wallace" <[REDACTED]>, "Front Office Bolongo Bay" <[REDACTED]>, "Lorena Villacorta" <lorena@radyca.com>, "[REDACTED]", "LSJ GSJ" <[REDACTED]>

Are they paying for their own rooms or will you send authorization?

Sincerely,  
Katarina Doumeng,  
Dir. Sales & Marketing  
Bolongo Bay Beach Resort  
[REDACTED]

US Citizens do not need a passport to travel to the US Virgin Islands

For more information visit [www.bolongobay.com](http://www.bolongobay.com) and [Instagram](#)  
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For reservations call 1-800-821-1118,  
email [REDACTED] or [Book Your Vacation right now.](#)

**From:** Daphne Wallace <[REDACTED]>  
**Sent:** Wednesday, May 23, 2018 3:52 PM  
**To:** Front Office Bolongo Bay <[REDACTED]> Lorena Villacorta

[REDACTED]; LSJ GSJ  
[REDACTED]  
**Cc:** Katarina Doumeng [REDACTED]  
**Subject:** Re: FW: Bolongo Bay Reservation Confirmation

Greetings Daniella,

Received with thanks and kind regards, Daphne

On Wed, May 23, 2018 at 2:43 PM, Front Office Bolongo Bay  
[REDACTED] wrote:

Good afternoon Daphne,

Enclosed is the hotel confirmation for Mr. Joel Gallardo , thank you.

Daniella Ali  
Reservations Manager  
Bolongo Bay Beach Resort  
Reservations Department  
[REDACTED]

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For more information download our [Bolongo Brochure](#) or  
visit [www.bolongobay.com](http://www.bolongobay.com) and [Instagram](#)  
Planning a destination wedding get our [Wedding Guide](#), and  
join our facebook group for [Bolongo Brides](#).

For reservations call 1 800 524 4746,  
email [reservations@bolongobay.com](mailto:reservations@bolongobay.com) or [Book Your Vacation  
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**From:** [REDACTED]  
**Sent:** Wednesday, May 23, 2018 3:36 PM

**Subject:** Bolongo Bay Reservation Confirmation



Dear Joel Gallardo :

Thank you for choosing Bolongo Bay Beach Resort for your vacation. We are looking forward to welcoming you to our resort. While nature has recovered beautifully some things will still take some time to get back to normal. If there is anything we can do to help you plan your vacation, please call us and we will be happy to assist and give suggestions. See you soon! 1 800 524 4746 or email [reservations@bolongobay.com](mailto:reservations@bolongobay.com)

**Reservation Information:**

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Reservation #:	46127
Arrival Date:	Tuesday, May 29, 2018
Departure Date:	Friday, June 1, 2018
# of Guests:	1 Adult(s)0 Child(ren)
Room type:	Oceanview Room
Rate Type:	Room Rate
Nightly Rate:	\$ 175.00

**Additional Charges:**

Total Including 12.5% Room Tax, 7% Resort Fee & \$10 nightly energy surcharge:	\$ 590.64
Payment Received:	\$ .00
Balance due 21 days prior to your arrival:	\$ 590.64

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Check in: 3pm  
Check out: 11am

**Cancelling Your Reservation:**

For a full refund, cancellation of a reservation must be received no later than seven days prior to the arrival date except for winter season, which requires a 21-day advance notice. Cancellations received after the cutoff, no shows and early check-outs are subject to a \$600.00 penalty per room. For peace of mind, we do recommend that you purchase trip insurance.

Plan ahead and book a sailing trip on Heavenly Days Catamaran.  
Swim with Turtles Half Day Snorkel trip. Adult \$75 - Child \$55  
Sunset Harbor Cocktail Cruise. Adult \$65 - Child \$45

The Oasis Restaurant located poolside with a swim up bar is now open. Iggy's Beach Bar & Grill will re-open later this year.

About Groups: We can seat up to 16 people from the same party at the same time at The Oasis Restaurant. The reservation will be made for 4 tables in the same section. This is only possible if reservations are made in advance, our restaurant is very popular, and we can not guarantee a full section being available if reservations are made the same day. Early or late seatings are easier to accommodate. Because we offer full restaurant service with a la carte dining, no buffets, you will enjoy better and more extensive food choices, but it also means that we, like other restaurants, are limiting the number of guests we seat at a time, in order to give you the best possible service.

Again, thank you for choosing Bolongo Bay Beach Resort. We are looking forward to meet you! Cheer's to a great vacation!

Please join us on facebook as well.

