

**To:** james | personal.genius| ██████████  
**Cc:** James Ce| ██████████  
**From:** Karyna Shuliak  
**Sent:** Fri 6/8/2018 2:43:45 PM  
**Subject:** Re: Karyna not receiving my emails?

Thank you James. Let's meet at 71st please.

On Jun 7, 2018, at 10:29 PM, james | personal genius ██████████ wrote:

1PM is still good. Should we meet at 71st or ██████████?  
I'll need access to your phone, your laptop and may need you to log into [iCloud.com](https://icloud.com) for me.

Thank you,

James Ce  
your Personal Genius  
 Certified Support Professional 10.6  
<http://personalgenius.co>

On Jun 7, 2018, at 9:21 PM, Karyna Shuliak  
██████████> wrote:

Hi James,

Sorry for the late response, had to check with JE on the timing. Does 1pm still work for you?

Thank you!

Karyna

On Jun 7, 2018, at 5:42 PM, james | personal genius <██████████> wrote:

I am available anytime after 1PM tomorrow (I'm booked in the AM).

Thank you,

James Ce  
your Personal Genius  
 Certified Support Professional 10.6  
<http://personalgenius.co>

On Jun 7, 2018, at 5:40 PM, Karyna Shuliak <[REDACTED]> wrote:

If you happen to have time tomorrow morning, that would be great!  
Thank you!

On Jun 7, 2018, at 5:34 PM, james | personal genius <[REDACTED]> wrote:

It sounds like something is screwy with your email configuration—like a rule or filter is moving Lesley's messages out of your inbox. Are you in town for me to take a look?

Thank you,

James Ce  
your Personal Genius  
 Certified Support Professional 10.6  
<http://personalgenius.co>

On Jun 7, 2018, at 5:19 PM, Karyna Shuliak <[REDACTED]> wrote:

And although I have read them now, they are still not shown in my inbox, unless I type in [REDACTED]'s name in search

On Jun 7, 2018, at 5:06 PM, Karyna Shuliak <[REDACTED]> wrote:

Somet  
hing is  
definite  
ly  
strange  
. None  
of

[REDACTED]  
s  
emails  
showe  
d up  
on my  
phone  
during  
the  
day,  
until I  
typed  
in her  
name  
in  
search  
just  
now  
and  
then all  
of  
them  
appear  
ed as  
new  
emails.

..

On Jun 7, 2018, at 12:07 PM, james | personal

genius



wrote:

If they were sent during the time Google had

blocked your phone, they'll be delayed and deliver the next time your phone's Mail.app is opened & catches up.

If she's not getting these messages for example, it's not related and will require further exploration (might be on the iCloud side, for example).

Thank you,

James Ce  
your Personal Genius  
 Certified Support Professional 10.6

On Jun 7, 2018, at 10:41 AM,  
<[REDACTED]> wrote.

Karyna says she has not been receiving my emails...I just looked and have been sending to her icloud account...I have no idea if this is related to my issue with gmail or a coincidence ?