

To: Natalia Molotkova[REDACTED]
From: Lesley Groff
Sent: Thur 5/24/2018 1:06:04 PM
Subject: Re: Flights for [REDACTED] and Karyna Shuliak

Change please

Sent from my iPhone

On May 24, 2018, at 9:04 AM, Natalia Molotkova <[REDACTED]> wrote:

Yes, we can change, or cancel and use it as a credit till April 30 2019. Please advise what to do.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Karyna and [REDACTED] will NOT take the flight we booked for them on May 28th from Miami to STT ([REDACTED]) we can change for their new ticket?

Begin forwarded message:

From: Lesley Groff <[REDACTED]>
Subject: Flights for [REDACTED] and Karyna Shuliak
Date: May 24, 2018 at 7:54:13 AM EDT
To: Amex Centurian Travel <[REDACTED]>

We need a flight for [REDACTED] and Karyna from STT to Ft. Lauderdale on Wed. May 30th...then [REDACTED] ONLY needs to go on to NY same day...she is hoping not to arrive NY too late (maybe 8/9pm latest?)...

We have outstanding credits...can we use any?

Also, I am pretty sure we are cancelling the ticket for the girls on May 28th ([REDACTED]) just waiting to hear back. perhaps we just change that ticket ...anyway, you can start looking at options for the above ...as soon as I know about cancelling I'll email you!

Lesley

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

