

To: [REDACTED]
From: Natalia Molotkova
Sent: Thur 6/7/2018 2:03:55 PM
Subject: [REDACTED] Azores Islands trip

Title: American Express ®

I got rate back with Avis, Avis help desk helped me!!!!

Only manual car - CONFIRMED CWMR RENAULT MEGANE BREAK 1.5 DC/SIMILAR

Your response is required to complete this reservation. Prices and availability are subject to change.

- The estimated total for your reservation is \$226.35, including the base rate, applicable taxes and fees, and 2 minimum paid days.

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I got rate back with Avis, Avis help desk helped me!!!!

Only manual car - CONFIRMED CWMR RENAULT MEGANE BREAK 1.5 DC/SIMILAR

Your response is required to complete this reservation. Prices and availability are subject to change.

- The estimated total for your reservation is \$226.35, including the base rate, applicable taxes and fees, and <insert number of days> minimum paid days.

Please reply to this email and provide your authorization to proceed.

Calling hotel for rates.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

The flight they want can be booked only in airline web site. I can see it in my system, but ticket can't be issued in US.

TERRA NOSTRA GARDEN HOTEL
PADRE JOSE JACINTO BOTELHO 5
FURNAS PT 9675-061

I am getting respond - hotel is closed, double checking.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok thanks. (they should hire more pp then)

On Jun 7, 2018, at 9:54 AM, Natalia Molotkova <[REDACTED]>
wrote:

I was explained, that they are busy all the time, and rarely answer calls, calling AVIS general reservations again.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

so weird.

isn't Avis a giant car rental company?!

...and thank you!

On Jun 7, 2018, at 9:39 AM, Natalia Molotkova <[REDACTED]>
wrote:

OK, pricing, I still can't get rate from Avis, nobody responds, still trying.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Good Morning!

Flight on June 10th for [REDACTED]

OPO-PDL Depart 12:45pm arrive 2:10pm on Azores Airlines (or something similar direct) this is 113 euros

<https://goo.gl/flights/MmtqJ>

Stay at Terra Nostra Garden Hotel on Sao Miguel for 4 days June 10-14

The hotel web link:

<http://www.bensaude.pt/terranostragardenhotel/en/>

Can you send me pricing please...thanks, Lesley

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

