

**To:** Lesley Groff [REDACTED]  
**From:** jeffrey E.  
**Sent:** Mon 5/21/2018 11:12:07 AM  
**Subject:** Re: It's Time To Check-In

check with her [REDACTED]

On Mon, May 21, 2018 at 1:09 PM Lesley Groff <[REDACTED]> wrote:

Please see below. Delta sent Karyna an automated confirmation of the flight I booked for her tonight.

Sent from my iPhone

Begin forwarded message:

**From:** Karyna Shuliak <[REDACTED]>  
**Date:** May 20, 2018 at 11:55:39 PM EDT  
**To:** Lesley Groff <[REDACTED]>  
**Subject:** Fwd: It's Time To Check-In

Hi Lesley,

I just received this message from Delta with the upcoming flight.  
Did you make this reservation for me?

Thank you,

Karyna

Begin forwarded message:

**From:** Delta Air Lines <DeltaAirLines@e.delta.com>  
**Date:** May 20, 2018 at 6:57:06 PM EDT  
**To:** [REDACTED]  
**Subject:** It's Time To Check-In  
**Reply-To:** Delta Air Lines <support-b2m7ywgbfpayqkauzu3j8qd5bpvefm@e.delta.com>

[REDACTED]

Hello, KARYNA

SkyMiles® #9162362520 >

**Delta Confirmation #:** JMUTHA

Your flight on Monday, May 21 is available for check-in.

Ready for your upcoming flight? Save time and check in online now whether you are traveling with or without baggage. And don't worry about reconfirming your flights, you're all set!

Monday, May 21	DEPART	ARRIVE	SEATS
Delta 2871	La Guardia, New York	West Palm Beach, Florida	2A
	6:55 pm	10:07 pm	

#### NEW SERVICE & SUPPORT ANIMAL REQUIREMENTS

Delta welcomes trained service animals, including psychiatric service and emotional support animals on our flights. Effective March 1, 2018 we are changing our requirements. For these requirements please go to: [delta.com/animals](http://delta.com/animals).

#### AUTOMATIC CHECK-IN NOW AVAILABLE

We've added Automatic Check-In to the Fly Delta app to save you time and hassle. This means if you're traveling in the United States, Puerto Rico or the U.S. Virgin Islands, we'll automatically check you in 24 hours prior to your scheduled departure. Just open the app and you'll be on your way. Don't have the app? [Click here to download](#). Learn more about automatic check-in.

## RESTRICTED HAZARDOUS ITEMS

To ensure the safety of our customers and employees, **Delta will no longer accept smart bags with non-removable lithium-ion batteries** as carry-on or checked baggage on any Delta mainline or Connection flight. For more information, please visit our News Hub.

Hoverboards or any lithium battery powered self-balancing personal transportation devices are also not permitted as both carry-on and checked baggage.

Spare batteries for other devices, fuel cells, and e-cigarettes are permitted in carry-on baggage only. If your carry-on bag contains these items and is gate checked, they must be removed and carried in the cabin. Further information and specific guidelines regarding restricted items can be found [here](#).

## LGA Travel Update:

To improve the experience for customers with departure gates C12-C18, Delta recommends you access check-in, security, and Delta Sky Club facilities in Terminal D. These gates are a short, 5 minute walk via moving sidewalks from Terminal D.

Please be aware of traffic delays at LaGuardia due to construction. [Click here](#) for more information.

Check out the weather in West Palm Beach, Florida.

Thank you for choosing Delta, we look forward to seeing you onboard soon!

## NEED A RIDE TO THE AIRPORT? >

Take Lyft to or from the airport and get up to **2 miles per dollar spent** on rides in the United States. Plus, new users get **\$20 in ride credit**. Link your accounts to start earning today. Terms apply.

## NEED MORE MILES? >

Buy and transfer miles on [delta.com](http://delta.com).

## BOOK YOUR SUMMER GETAWAY. >

It's a great time to choose your next escape from more than 325 destinations on six continents.

### Conditions of Carriage

Air transportation on Delta and the Delta Connection® carriers is subject to Delta's conditions of carriage. They include terms governing for example:

- Limits on our liability for personal injury or death of passengers, and for loss, damage or delay of goods and baggage.
- Claim restrictions including time periods within which you must file a claim or bring action against us.
- Our right to change terms of the contract.
- Check-in requirements and other rules established when we may refuse carriage.
- Our rights and limits of our liability for delay or failure to perform service including schedule change, substitution of alternative air carriers or aircraft, and rerouting.
- Our policy on overbooking flights, and your rights if we deny you boarding due to an oversold flight.

### Advise To Passengers On Limitations Of Liability

For international travel to or from another country, airline liability is governed by the Montreal Convention or the

Warsaw Convention. There are no financial limits for death or bodily injury, and the airline may make an advance payment to cover immediate economic needs. The airline's liability for passenger delay; and for loss, delay or damage to baggage may be limited by the Conventions. In case of, baggage, the liability limit is 1131 Special Drawing Rights (approximately US \$1787) per passenger for international travel. The baggage limit is US \$3,500 per ticketed passenger for US domestic travel. These baggage liability limitations apply unless you declare a higher valuation and pay additional charges at check-in. In case of international travel, any action in court to claim damages must be brought within two years from the date of the actual or scheduled arrival of the aircraft; and, in case of baggage claims, written notice to the carrier must be made within 7 days of the receipt of checked baggage in case of damage, and, in case of delay, within 21 days from the date on which it was placed at the disposal of the passenger. If your journey also involves carriage by other airlines, you should contact them for information on their limits of liability. See the notice with your tickets or consult your airline or travel agent for further information.

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