

To: [REDACTED]
From: Natalia Molotkova
Sent: Thur 6/7/2018 2:17:18 PM
Subject: [REDACTED] Azores Islands trip

Title: American Express ®

Please respond if car booking is OK?

I called hotel, they have only one room left,

Superior Garden View Double or Twin Room with Balcony

Rate fro double occupancy is 1030.50 EUR total. I can only book it on the web site you gave me.

10/06/2018	€247,50	
11/06/2018	€272,70	
12/06/2018	€262,80	
13/06/2018	€247,50	

Cancellation Policy

Cancellations must be submitted 1 days before check-in date. Any cancellations submitted after this period shall be charged with the first night stay.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Estimated total for hotel reservation: EUR1030.50. Daily resort and additional fees may apply.

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I got rate back with Avis, Avis help desk helped me!!!!

Only manual car - CONFIRMED CWMR RENAULT MEGANE BREAK 1.5 DC/SIMILAR

Your response is required to complete this reservation. Prices and availability are subject to change.

- The estimated total for your reservation is \$226.35, including the base rate, applicable taxes and fees, and 2 minimum paid days.

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I got rate back with Avis, Avis help desk helped me!!!!

Only manual car - CONFIRMED CWMR RENAULT MEGANE BREAK 1.5 DC/SIMILAR

Your response is required to complete this reservation. Prices and availability are subject to change.

- The estimated total for your reservation is \$226.35, including the base rate, applicable taxes and fees, and <insert number of days> minimum paid days.

Please reply to this email and provide your authorization to proceed.

Calling hotel for rates.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

The flight they want can be booked only in airline web site. I can see it in my system, but ticket can't be issued in US.

TERRA NOSTRA GARDEN HOTEL
PADRE JOSE JACINTO BOTELHO 5
FURNAS PT 9675-061

I am getting respond - hotel is closed, double checking.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok thanks. (they should hire more pp then)

On Jun 7, 2018, at 9:54 AM, Natalia Molotkova <[REDACTED]>
wrote:

I was explained, that they are busy all the time, and rarely answer calls, calling AVIS general reservations again.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

so weird.
isn't Avis a giant car rental company?!
...and thank you!

On Jun 7, 2018, at 9:39 AM, Natalia Molotkova <[REDACTED]>
wrote:

OK, pricing, I still can't get rate from Avis, nobody responds, still trying.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Good Morning!
Flight on June 10th for [REDACTED] and [REDACTED]:

OPO-PDL Depart 12:45pm arrive 2:10pm on Azores Airlines (or something similar direct) this is 113 euros

<https://goo.gl/flights/MmtqJ>

Stay at Terra Nostra Garden Hotel on Sao Miguel for 4 days June 10-14

The hotel web link:

<http://www.bensaude.pt/terranostragardenhotel/en/>

Can you send me pricing please...thanks, 

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