

**To:** Amex Centurian Travel [REDACTED]  
**From:** Lesley Groff  
**Sent:** Thur 6/7/2018 2:18:26 PM  
**Subject:** Re: [REDACTED] Azores Islands trip

Thank you Avis Help Desk!

Please do reserve the car with Avis under [REDACTED] name from June 8-10, pick up at noon on 8th.

On Jun 7, 2018, at 10:03 AM, Natalia Molotkova

<[REDACTED]> wrote:

I got rate back with Avis, Avis help desk helped me!!!!

Only manual car - CONFIRMED CWMR RENAULT MEGANE BREAK 1.5 DC/SIMILAR

Your response is required to complete this reservation. Prices and availability are subject to change.

• The estimated total for your reservation is \$226.35, including the base rate, applicable taxes and fees, and

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I got rate back with Avis, Avis help desk helped me!!!!

Only manual car - CONFIRMED CWMR RENAULT MEGANE BREAK 1.5 DC/SIMILAR

Your response is required to complete this reservation. Prices and availability are subject to change.

• The estimated total for your reservation is \$226.35, including the base rate, applicable taxes and fees, and paid days.

Please reply to this email and provide your authorization to proceed.

Calling hotel for rates.

Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

The flight they want can be booked only in airline web site. I can see it in my system, but ticket can't be issued

TERRA NOSTRA GARDEN HOTEL

PADRE JOSE JACINTO BOTELHO 5

FURNAS PT 9675-061

I am getting respond - hotel is closed, double checking.

Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok thanks. (they should hire more pp then)

On Jun 7, 2018, at 9:54 AM, Natalia Molotkova <[REDACTED]> wrote:

I was explained, that they are busy all the time, and rarely answer calls, calling AVIS general reservations ag  
Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

so weird.

isn't Avis a giant car rental company?!

...and thank you!

On Jun 7, 2018, at 9:39 AM, Natalia Molotkova <[REDACTED]> wrote:

OK, pricing, I still can't get rate from Avis, nobody responds, still trying.

Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Good Morning!

Flight on June 10th for [REDACTED] and [REDACTED]:

OPO-PDL Depart 12:45pm arrive 2:10pm on Azores Airlines (or something similar direct) this is 113 euros

<https://goo.gl/flights/MmtqJ>

Stay at Terra Nostra Garden Hotel on Sao Miguel for 4 days June 10-14

The hotel web link:

<http://www.bensaude.pt/terranostragardenhotel/en/>

Can you send me pricing please...thanks, Lesley

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