

To: Amex Centurian Travel[REDACTED]m]
From: [REDACTED]
Sent: Thur 6/7/2018 2:21:20 PM
Subject: Re: [REDACTED] Azores Islands trip

yes, book car...book the one room for them...re the flight, is there another airline you can book around the same time for a good price? otherwise, i will have them book their own flight.

On Jun 7, 2018, at 10:17 AM, Natalia Molotkova
[REDACTED] wrote:

Please respond if car booking is OK?
I called hotel, they have only one room left,
Superior Garden View Double or Twin Room with Balcony
Rate fro double occupancy is 1030.50 EUR total. I can only book it on the web site you gave me.

10/06/2018	€247,50	
11/06/2018	€272,70	
12/06/2018	€262,80	
13/06/2018	€247,50	

Cancellation Policy

Cancellations must be submitted 1 days before check-in date. Any cancellations submitted after this period s stay.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Estimated total for hotel reservation: EUR1030.50. Daily resort and additional fees may apply.

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I got rate back with Avis, Avis help desk helped me!!!!

Only manual car - CONFIRMED CWMR RENAULT MEGANE BREAK 1.5 DC/SIMILAR

Your response is required to complete this reservation. Prices and availability are subject to change.

- The estimated total for your reservation is \$226.35, including the base rate, applicable taxes and fees, and

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
natalia.molotkova@centurion.com
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

I got rate back with Avis, Avis help desk helped me!!!!
Only manual car - CONFIRMED CWMR RENAULT MEGANE BREAK 1.5 DC/SIMILAR

Your response is required to complete this reservation. Prices and availability are subject to change.
• The estimated total for your reservation is \$226.35, including the base rate, applicable taxes and fees, and paid days.

Please reply to this email and provide your authorization to proceed.

Calling hotel for rates.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
natalia.molotkova@centurion.com
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

The flight they want can be booked only in airline web site. I can see it in my system, but ticket can't be issued.
TERRA NOSTRA GARDEN HOTEL
PADRE JOSE JACINTO BOTELHO 5
FURNAS PT 9675-061

I am getting respond - hotel is closed, double checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
natalia.molotkova@centurion.com
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

ok thanks. (they should hire more pp then)

On Jun 7, 2018, at 9:54 AM, Natalia Molotkova <natalia.molotkova@centurion.com> wrote:

I was explained, that they are busy all the time, and rarely answer calls, calling AVIS general reservations agent.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
natalia.molotkova@centurion.com
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

so weird.
isn't Avis a giant car rental company?!
...and thank you!

On Jun 7, 2018, at 9:39 AM, Natalia Molotkova <natalia.molotkova@centurion.com> wrote:

OK, pricing, I still can't get rate from Avis, nobody responds, still trying.
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
natalia.molotkova@centurion.com
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Good Morning!
Flight on June 10th for [REDACTED]:

OPO-PDL Depart 12:45pm arrive 2:10pm on Azores Airlines (or something similar direct) this is 113 euros

<https://goo.gl/flights/MmtqJ>

Stay at Terra Nostra Garden Hotel on Sao Miguel for 4 days June 10-14

The hotel web link:
<http://www.bensaude.pt/terranostragardenhotel/en/>

Can you send me pricing please...thanks, [REDACTED]

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