

To: [REDACTED]

From: Lesley Groff  
Sent: Wed 5/23/2018 10:31:10 AM  
Subject: Fwd: What to know before your trip

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Begin forwarded message:

**From:** "Airbnb" <[REDACTED]>  
**Date:** May 23, 2018 at 2:27:33 AM EDT  
**To:** [REDACTED]  
**Subject:** What to know before your trip

## What makes Airbnb different?

Here are a few tips and community guidelines to help you make the most out of your stay.

### **Remember that each home is unique**

Because you're staying in a home and not a hotel room, the space and amenities will be different for each place.

### **Treat your host's home like it's your own**

Each host puts a lot of care into their home so make sure to respect their rules, their space, and their neighbors.

### **Communicate with your host about check-in**

Also, let them know if you have any questions or issues during your stay.



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