

To: Amex Centurian Travel [REDACTED]
From: [REDACTED]
Sent: Wed 6/20/2018 1:40:00 PM
Subject: Re: Missed a flight for Bach's. OZVGPO

Agree...

put him in coach with his family. Small kids...I know they all want to be together...thank you!

On Jun 20, 2018, at 9:30 AM, Natalia Molotkova

[REDACTED] wrote:

I am sorry, I looked, and the way flights were put in writing was very confused, what she emailed you below. Here is the thing - lower fare combination fro Mr. Bach is with one of the legs in business (his family still in coach) - fare is \$4094.21, if I put him in coach with family - fare is \$4503.21. Please advise.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OMG, I checked and double checked, and still missed it, fixing.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning Natasha! We missed a flight! See below from Mira. Can you please add in [REDACTED] Look at original email

Sent from my iPhone

Begin forwarded message:

From: Mira Voigt <[REDACTED]>
Date: June 19, 2018 at 7:09:48 PM EDT
To: [REDACTED]
Subject: Itinerary for BACH/JOSCHA 05JUL18 OZVGPO

Hello [REDACTED] thank you for your quick reply! There is one flight missing (flight Munich to Berlin). If you combine the flight Pisa - Munich-Berlin the connection attached should work fine. It might be better to flight one day earlier in Pisa (we forgot to count in the time delay). Everything else looks fine. Thank you very much!!! Have a wonderful summer! All the best,

Mira and Joscha

8:10 pm — 9:25 am
Boston - Munich

Lufthansa 425 · Wide-body jet · Airbus A340-600
Change planes in Munich (MUC)

10:40 am — 11:55 am
Munich - Pisa

Lufthansa 1950 · Regional jet · Canadair Regional Jet 900
Operated by Lufthansa CityLine

Pisa - Muenchen - Berlin (2 adults, 2 kids age 4 and 8)

12:40 pm — 2:00 pm
Pisa - Munich

Lufthansa 1951 · Regional jet · Canadair Regional Jet 900
Operated by Lufthansa CityLine
Change planes in Munich (MUC)

3:00 pm — 4:05 pm
Munich - Berlin

Lufthansa 2042 · Narrow-body jet · Airbus A320-100/200

Berlin - Frankfurt-Boston (1 adult, 2 kids age 4 and 8)

Anfang der weitergeleiteten Nachricht:

Von: [REDACTED]
Betreff: Wtr: Itinerary for BACH/JOSCHA 05JUL18 OZVGPO
Datum: 19. Juni 2018 um 14:17:26 GMT-4
An: Joscha Bach <[REDACTED]>, Mira Bach <[REDACTED]>

Please double check the flights for accuracy...confirm back to me and I will purchase! :)

Begin forwarded message:

From: "American Express Travel" [REDACTED]
Subject: Itinerary for BACH/JOSCHA 05JUL18 OZVGPO
Date: June 19, 2018 at 10:45:31 AM EDT
To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept replies. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more information on your travel arrangements. Your Centurion Travel Service travel plans have been posted to your Centurion Travel Service account. You can click on the link to view your trip details and add link to your bookmarked favorites for easy access.

[View your Trips](#)

American Express Travel OZVGPO Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authority has received payment in full. Payment is due by 7:30 AM on June 20, or this entire reservation will automatically cancel.

Thursday 05 Jul 18

Other Information

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

Flight Information

Date	05 Jul 2018
Airline	Lufthansa
Airline Record Locator	NFRKYL
Flight/Class	LH 425 Y Economy Class
Origin	Boston, Logan International
Destination	Muenchen, Franz Josef Strauss
Departing	08:10 PM
Arriving	09:25 AM / 06 Jul 2018

Departure Terminal	Terminal E
Arrival Terminal	Terminal 2
Estimated Time	7 Hrs 15 Mins
Stops	Non-stop
Confirmed	

Friday 06 Jul 18

Flight Information

Date	06 Jul 2018
Airline	Lufthansa
Airline Record Locator	NFRKYL
Flight/Class	LH 1950 T Economy Class
Origin	Muenchen, Franz Josef Strauss
Destination	Pisa, Galileo Galilei
Departing	10:45 AM
Arriving	11:55 AM
Departure Terminal	Terminal 2
Estimated Time	1 Hr 10 Mins
Stops	Non-stop
Confirmed	

Wednesday 11 Jul 18

Flight Information

Date	11 Jul 2018
Airline	Lufthansa
Airline Record Locator	NFRKYL
Flight/Class	LH 1951 T Economy Class
Origin	Pisa, Galileo Galilei
Destination	Muenchen, Franz Josef Strauss
Departing	12:40 PM
Arriving	02:00 PM
Arrival Terminal	Terminal 2
Estimated Time	1 Hr 20 Mins
Stops	Non-stop
Confirmed	

Sunday 02 Sep 18

Flight Information

Date	02 Sep 2018
Airline	Lufthansa
Airline Record Locator	NFRKYL
Flight/Class	LH 2035 Y Economy Class
Origin	Berlin, Berlin-Tegel / Otto Lilienthal
Destination	Muenchen, Franz Josef Strauss
Departing	11:00 AM
Arriving	12:10 PM
Arrival Terminal	Terminal 2
Estimated Time	1 Hr 10 Mins
Stops	Non-stop
Confirmed	

Flight Information

Date	02 Sep 2018
Airline	Lufthansa
Airline Record Locator	NFRKYL
Flight/Class	LH 1812 Y Economy Class
Origin	Muenchen, Franz Josef Strauss
Destination	Barcelona, El Prat De Llobregat
Departing	12:50 PM
Arriving	02:50 PM
Departure Terminal	Terminal 2
Arrival Terminal	Terminal 1
Estimated Time	2 Hrs
Stops	Non-stop
Confirmed	

Saturday 08 Sep 18

Flight Information

Date	08 Sep 2018
Airline	Lufthansa
Airline Record Locator	NFRKYL
Flight/Class	LH 1131 W Economy Class
Origin	Barcelona, El Prat De Llobregat
Destination	Frankfurt, Frankfurt International
Departing	01:50 PM

Arriving	04:00 PM
Departure Terminal	Terminal 1
Arrival Terminal	Terminal 1
Estimated Time	2 Hrs 10 Mins
Stops	Non-stop
Confirmed	

Flight Information

Date	08 Sep 2018
Airline	Lufthansa
Airline Record Locator	NFRKYL
Flight/Class	LH 420 W Economy Class
Origin	Frankfurt, Frankfurt International
Destination	Boston, Logan International
Departing	05:55 PM
Arriving	08:20 PM
Departure Terminal	Terminal 1
Arrival Terminal	Terminal E
Estimated Time	8 Hrs 25 Mins
Stops	Non-stop
Confirmed	

Entry and Exit Information for Travel

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If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for download.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

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