

To: [REDACTED]
From: james | personal genius
Sent: Tue 6/19/2018 5:01:20 PM
Subject: Re: Stupid Question I am sure!

I'm happy to come take a look, or check it out the next time I'm there (I hate not knowing things).

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

On Jun 19, 2018, at 12:37 PM, [REDACTED] wrote:

nope....pages were face up...I will just do the easy work around!
thanks!!!!!!!!!!!!!!

On Jun 19, 2018, at 12:33 PM, james | personal genius
[REDACTED] wrote:

Nah, it just the easy / obvious workaround.
I can't imagine why it would reverse the order of scanned pages, unless the document was upside down in the feeder (face up instead of face down).

I can't see that being a configurable option — who would want that?!? — so I don't know where to tell you to look.

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

On Jun 19, 2018, at 12:28 PM, [REDACTED] wrote:

I can certainly scan last page first...wasn't sure if that was ultimately the solution but now I sorta recollect us speaking on this...thanks!

On Jun 19, 2018, at 12:26 PM, james |
personal genius [REDACTED]
wrote:

Is it difficult to scan the pages in reverse order (put the last one in first,
etc)?

Are these double sided scans? Cause the only simple explanation I can
think of is that the document is upside down
on the feeder.

Thank you,

James Ce
your Personal Genius
☐ Certified Support Professional 10.6
<http://personalgenius.co>

On Jun 19, 2018, at 12:17 PM, [REDACTED]
wrote:

Hi James...when I want to scan
and email a document here at
Jeffrey's house the last page is
attaching first and so on...until
the first page shows up last in
the email I attach it to...I am
sure I have something easy to
fix but I can't figure out what
that is?...Can you help?

[REDACTED]