

To: Lesley Groff [REDACTED]
From: StubHub USA
Sent: Mon 7/9/2018 2:47:32 PM
Subject: World Cup Semi Finals Ticket for July 10th! CONFIRM [REDACTED]

-----StubHub-----


Lesley Groff

9 июл., 16:47 CEST

Thank you!

Sent from my iPhone

Jack B. (StubHub)

9 июл., 16:45 CEST

Hello Lesley,

Thanks for the information I will update the profile.

Best regards.

Jack B.

Customer Service Operations

StubHub | Your ticket out

Lesley Groff

9 июл., 16:36 CEST

I have another number the seller can reach [REDACTED] on.

[REDACTED] because I bought a Russian SIM card for the whole trip

Sent from my iPhone

Lesley Groff

9 июл., 16:22 CEST

Ok! Very good! I'm sure All will work out. Thanks.

Sent from my iPhone

Jack B. (StubHub)

9 июл., 16:21 CEST

Dear Lesley,

As soon as the confirmation process is trough we will send an email with the confirmation to the email registered on the pruchase.

Best regards.

Jack B.

Customer Service Operations

StubHub | Your ticket out

Lesley Groff

9 июл., 16:15 CEST

The game is tomorrow July 7th at 2pm local time St. Petersburg! They are 7 hours ahead of us here in the US...I do hope the process to confirm our credit card will take less than 24-48 hours! The game is in less than 24 hours. She will miss the game! Lesley (Assistant to Jeffrey Epstein)

Jack B. (StubHub)

9 июл., 16:11 CEST

Dear Lesley,

It is standard procedure to receive an email stating your tickets are on hold, as soon as you make the purchase online the tickets come off sale from our site and state your tickets are on hold. The reason for this is the finance department has to do a fraud check for your security as well as ours, it is one of the measures we take in order to avoid fraudulent transactions through our website.

You will receive another email within 24-48 hours from your purchase confirming your tickets. If you do not receive the confirmation emails after this time period, please do not hesitate to contact us.

We will update her contact information and local address on the purchase profile.

For any other query, please do not hesitate to contact us.

Kind regards.

Jack B.

Customer Service Operations

StubHub | Your ticket out

Lesley Groff

9 июл., 16:01 CEST

I want to make sure [REDACTED] [REDACTED] is contacted for her ticket to the World Cup Semi Finals! She is already in St. Petersburg. We just purchased the ticket on your website...

CONFIRM [REDACTED]

[REDACTED] cell number is: [REDACTED]

She is staying at the Shouyuan Hotel

[REDACTED]
Russian Federation

Can you please advise when she will receive the phone call so she can organize delivery of the ticket?

Thank you!
Lesley
Assistant to Jeffrey Epstein