

To: Allison Mcknight [REDACTED]
From: Lesley Groff
Sent: Wed 6/27/2018 6:02:17 PM
Subject: Re: Need to book Travel- Natasha is away on holiday-w ho can help?

YES! arrive on 29th then! thank you!

On Jun 27, 2018, at 2:01 PM, Allison Mcknight
[REDACTED] wrote:

If she is arriving at 3am and wants the room, then she needs to book the 29th. She has the option of arrival checkin, she should not expect the room until noon on the 30th at the earliest. Therefore, I recommend arriving on the 29th.

Paige Mcknight
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:30am to 6:00pm EST

Please reserve the Mirage for June 29 (with super late arrival, it is really arriving like 3am on June 30-so do y July 7. One King Bed

On Jun 27, 2018, at 1:27 PM, Allison Mcknight <[REDACTED]> wrote:

ok, thank you!

We would like to reserve the Mirage for the hotel stay!.I am just waiting to hear if she wants the 2beds or 1 k

On Jun 27, 2018, at 1:27 PM, Allison Mcknight [REDACTED] > wrote:

I did cancel my booking for air so there is no duplicate !

Paige Mcknight
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:30am to 6:00pm EST

ok, let me tell [REDACTED] and get back to you!

On Jun 27, 2018, at 1:00 PM, Allison Mcknight [REDACTED] wrote:

Hello Lesley,

I am sorry to say the Terra Vita Hotel is showing sold out online !
What I am currently showing available for 29JUN-07JUL in Kazan:

Ramada Kazan City Center

King suite 17,500.00 RUB per night, 2 Double Beds 9,500.00

Korston Royal Hotel

Deluxe Double 13,600.00 RUB per night with 2 single beds

Mirage

Deluxe King or two twins 6,880.00 RUB per night

Current Exchange rate 1000 RUB=15.89 USD

Paige Mcknight

Centurion Relationship Manager

Hours: Monday through Friday 9:30am to 6:00pm EST

Hi Allison and thank you for responding...I got nervous and called in my request for the ticket and have already
Loc# [REDACTED] We had a problem trying to secure the hotel room however as no one spoke English...let me
still DO need the room!
thanks

On Jun 27, 2018, at 12:31 PM, Allison Mcknight [REDACTED] wrote:

Hello Lesley,

I am an Relationship Manager that works with Natasha and happy to help.
There is only business class on the following and I am holding one seat:

Price one way is \$1664.70 with tax and is refundable.

I am working to find an easy way to book the Terra Vita as it is not listed in our GDS reservation system ! For
example with Hotels.com and I will let you know shortly best option here. In the meantime I am sending over

Paige Mcknight

Centurion Relationship Manager

Hours: Monday through Friday 9:30am to 6:00pm EST

Morning! Natasha is away on holiday. Can someone please help with the below flight and hotel reservation for

June 29th depart Paris on [REDACTED] (one stop in Istanbul) arriving Kazan at 1am. Reserve the Hotel Terra Vita
(LATE arrival to hotel)

[REDACTED]
Birthday [REDACTED]

Nationality French with French passport.

She is going to the World Cup. I will get her a Fan ID

Please confirm receipt of this email and let me know pricing of all. Reserve the hotel in [REDACTED] name. She h

Thank you. Lesley

Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by a service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.