

**To:** [REDACTED]  
**From:** Allison Mcknight  
**Sent:** Wed 6/27/2018 6:10:06 PM  
**Subject:** Need to book Travel- Natasha is away on holiday-who can help ?

Title: American Express ®

Hello Lesley,

I am very sorry, but I am now not able to get the room for the Mirage. I went back into the system to book the room and now nothing is showing available, but I am so sure I did check the correct dates before as I double checked. Apologies....give me a little time and I will keep checking back over the next hour.

Paige Mcknight

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:30am to 6:00pm EST

YES! arrive on 29th then! thank you!

On Jun 27, 2018, at 2:01 PM, Allison Mcknight <[REDACTED]> wrote:

If she is arriving at 3am and wants the room, then she needs to book the 29th. She has the option of arrival on June 30, with request of early checkin, she should not expect the room until noon on the 30th at the earliest. Therefore, I recommend arrival on the 29th.

Paige Mcknight

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:30am to 6:00pm EST

Please reserve the Mirage for June 29 (with super late arrival, it is really arriving like 3am on June 30-so do you book June 30?) check out on July 7. One King Bed

On Jun 27, 2018, at 1:27 PM, Allison Mcknight <[REDACTED]> wrote:

ok, thank you!

We would like to reserve the Mirage for the hotel stay!.I am just waiting to hear if she wants the 2beds or 1 king...I will get back to you soon.

On Jun 27, 2018, at 1:27 PM, Allison Mcknight <[REDACTED]> wrote:

I did cancel my booking for air so there is no duplicate !

Paige Mcknight

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Monday through Friday 9:30am to 6:00pm EST

ok, let me tell [REDACTED] and get back to you!

On Jun 27, 2018, at 1:00 PM, Allison Mcknight <[REDACTED]> wrote:

Hello Lesley,

I am sorry to say the Terra Vita Hotel is showing sold out online !

What I am currently showing available for 29JUN-07JUL in Kazan:

**Ramada Kazan City Center**

King suite 17,500.00 RUB per night, 2 Double Beds 9,500.00

**Korston Royal Hotel**

Deluxe Double 13,600.00 RUB per night with 2 single beds

**Mirage**

Deluxe King or two twins 6,880.00 RUB per night

Current Exchange rate 1000 RUB=15.89 USD

Paige Mcknight

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:30am to 6:00pm EST

Hi Allison and thank you for responding...I got nervous and called in my request for the ticket and have already purchased! (Rec. Loc# [REDACTED]) We had a problem trying to secure the hotel room however as no one spoke English...let me know how you do on line! we still DO need the room! thanks

On Jun 27, 2018, at 12:31 PM, Allison Mcknight <[REDACTED]> wrote:

Hello Lesley,  
I am an Relationship Manager that works with Natasha and happy to help.  
There is only business class on the following and I am holding one seat:

[REDACTED]

Price one way is \$1664.70 with tax and is refundable.  
I am working to find an easy way to book the Terra Vita as it is not listed in our GDS reservation system ! However, I do see it online for example with Hotels.com and I will let you know shortly best option here. In the meantime I am sending over the air for your review.

Paige Mcknight

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:30am to 6:00pm EST

Morning! Natasha is away on holiday. Can someone please help with the below flight and hotel reservation for [REDACTED] [REDACTED].

June 29th depart Paris on [REDACTED] (one stop in Istanbul) arriving Kazan at 1am. Reserve the Hotel Terra Vita from June 29-July 7. (Confirm LATE arrival to hotel)

[REDACTED] [REDACTED]

Birthday [REDACTED]  
Nationality French with French passport.

She is going to the World Cup. I will get her a Fan ID

Please confirm receipt of this email and let me know pricing of all. Reserve the hotel in [REDACTED] name. She has a credit card and will pay.

Thank you. Lesley

Sent from my iPhone

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