

To: Allison Mcknight [REDACTED]
From: Lesley Groff
Sent: Wed 6/27/2018 6:10:59 PM
Subject: Re: Need to book Travel- Natasha is away on holiday- who can help?

yes, at this point we need to book anything! Try the Ramada..

On Jun 27, 2018, at 2:10 PM, Allison Mcknight
<[REDACTED]> wrote:

Hello Lesley,

I am very sorry, but I am now not able to get the room for the Mirage. I went back into the system to book the room available, but I am so sure I did check the correct dates before as I double checked. Apologies....give me a call back over the next hour.

Paige Mcknight
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:30am to 6:00pm EST

YES! arrive on 29th then! thank you!

On Jun 27, 2018, at 2:01 PM, Allison Mcknight <[REDACTED]> wrote:

If she is arriving at 3am and wants the room, then she needs to book the 29th. She has the option of arrival at 3am and checkin, she should not expect the room until noon on the 30th at the earliest. Therefore, I recommend arriving at 3am.

Paige Mcknight
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:30am to 6:00pm EST

Please reserve the Mirage for June 29 (with super late arrival, it is really arriving like 3am on June 30-so do you want to do this or not? I am just waiting to hear if she wants the 2beds or 1 king)

On Jun 27, 2018, at 1:27 PM, Allison Mcknight <[REDACTED]> wrote:

ok, thank you!

We would like to reserve the Mirage for the hotel stay!.I am just waiting to hear if she wants the 2beds or 1 king

On Jun 27, 2018, at 1:27 PM, Allison Mcknight <[REDACTED]> wrote:

I did cancel my booking for air so there is no duplicate !

Paige Mcknight
Centurion Relationship Manager

Hours: Monday through Friday 9:30am to 6:00pm EST

ok, let me tell [REDACTED] and get back to you!

On Jun 27, 2018, at 1:00 PM, Allison Mcknight <[REDACTED]> wrote:

Hello Lesley,

I am sorry to say the Terra Vita Hotel is showing sold out online !

What I am currently showing available for 29JUN-07JUL in Kazan:

Ramada Kazan City Center

King suite 17,500.00 RUB per night, 2 Double Beds 9,500.00

Korston Royal Hotel

Deluxe Double 13,600.00 RUB per night with 2 single beds

Mirage

Deluxe King or two twins 6,880.00 RUB per night

Current Exchange rate 1000 RUB=15.89 USD

Paige Mcknight
Centurion Relationship Manager

Hours: Monday through Friday 9:30am to 6:00pm EST

Hi Allison and thank you for responding...I got nervous and called in my request for the ticket and have already Loc# [REDACTED] We had a problem trying to secure the hotel room however as no one spoke English...let me still DO need the room!

thanks

On Jun 27, 2018, at 12:31 PM, Allison Mcknight <[REDACTED]> wrote:

Hello Lesley,

I am an Relationship Manager that works with Natasha and happy to help.

There is only business class on the following and I am holding one seat:

TK1824D 29JUN F CDGIST 210P 640P/

TK 427D 29JUN F ISTKZN 915P 100A

Price one way is \$1664.70 with tax and is refundable.

I am working to find an easy way to book the Terra Vita as it is not listed in our GDS reservation system ! For example with [Hotels.com](#) and I will let you know shortly best option here. In the meantime I am sending over

Paige Mcknight
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:30am to 6:00pm EST

Morning! Natasha is away on holiday. Can someone please help with the below flight and hotel reservation for

June 29th depart Paris on [REDACTED] (one stop in Istanbul) arriving Kazan at 1am. Reserve the Hotel Terra Vita LATE arrival to hotel)

[REDACTED]
[REDACTED]
Birthday [REDACTED]
Nationality French with French passport.

She is going to the World Cup. I will get her a Fan ID

Please confirm receipt of this email and let me know pricing of all. Reserve the hotel in [REDACTED] name. She h

Thank you. Lesley

Sent from my iPhone

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