

**To:** Natalia Molotkova [REDACTED]  
**From:** Lesley Groff  
**Sent:** Fri 7/6/2018 6:59:39 PM  
**Subject:** Re: [REDACTED] is on way to airport now! ([REDACTED])

Ok. Thanks for this info. She will take this flight as planned but is now asking to stay in Moscow until Monday and then fly to St Petersburg. I know you were cancelling her flights and rebooking but now we need to do it for Monday!

Sent from my iPhone

On Jul 6, 2018, at 2:16 PM, Natalia Molotkova <[REDACTED]@[REDACTED]> wrote:

Like we discussed over the phone, I issued ticket for today (early morning of July 7) for her to Moscow. Email on its way. Just have to tell you, due to this airline doesn't accept AMEX cards (we still can issue ticket, using AMEX card on our end, it is just we will send payment to airline different way), so, in case if she is making any changes at the airport, please advise her to have Master or Visa card.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED] is on the way to the airport now! She may want to take this entire ticket to Paris...she will get back to me in 40 minutes!!

Begin forwarded message:

**From:** "American Express Travel" [REDACTED] >  
**Subject:** Itinerary for [REDACTED] 07JUL18 [REDACTED]  
**Date:** July 6, 2018 at 12:17:22 PM EDT  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

## American Express Travel [REDACTED] Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 2:00 PM on July 06, or this entire reservation will automatically cancel.

**Saturday 07 Jul 18**

### Other Information

CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

### Flight Information

Date	07 Jul 2018
Airline	<b>Siberia Airlines</b>
Airline Record Locator	[REDACTED]
Flight/Class	[REDACTED] Y Economy Class
Origin	Nizhniy Novgorod, Nizhniy Novgorod
Destination	Moscow, Domodedovo
Departing	12:10 AM
Arriving	01:15 AM
Estimated Time	1 Hr 5 Mins
Stops	Non-stop
Seats	[REDACTED]
<b>Confirmed</b>	

### Flight Information

Date	07 Jul 2018
Airline	<b>Aigle Azur</b>
Airline Record Locator	[REDACTED]
Flight/Class	[REDACTED] O Economy Class

Origin	Moscow, Domodedovo
Destination	Paris, Orly
Departing	04:00 AM
Arriving	07:00 AM
Arrival Terminal	Terminal Orly-Sud
Estimated Time	4 Hrs
Stops	Non-stop

**Confirmed**

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other

goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: [REDACTED]. Washington State Seller of Travel Registration Number: [REDACTED]. Iowa: [REDACTED] Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

