

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Thur 7/19/2018 6:41:41 PM
Subject: Re: New Plan for [REDACTED]

thank you! Please issue the Refundable ticket at \$471.80 departing 5:50pm from Paris to Munich

On Jul 19, 2018, at 2:40 PM, Natalia Molotkova
[REDACTED] wrote:

550pm: non-refundable - \$268.40, 471.80 - refundable

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I authorize you to reserve this hotel stay for [REDACTED] in Munich

On Jul 19, 2018, at 2:37 PM, Natalia Molotkova
[REDACTED] wrote:

sorry, but what are the price tags? I think the 5:50pm would be best..

On Jul 19, 2018, at 2:35 PM, Natalia Molotkova
[REDACTED] wrote:

For hotel:

Your response is required to complete this reservation. Prices and availability are subject to change.
• Estimated total for hotel reservation: EUR300.00. Daily resort and additional fees may apply.
Cancellation policy 2 days.

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

AF 1822 CDG MUC 340P 510P
LH 2235 CDG MUC 550P 715P
AF 1022 CDG MUC 605P 735P

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

DOnt kill me...but is there a late afternoon flight on July 23rd from Paris to Munich..this 9pm is evening!...is t

On Jul 19, 2018, at 11:13 AM, Natalia Molotkova <[REDACTED]> wrote:

perfect! thank you! Lets reserve it and get the 3rd party form...taken care of and add to her itinerary...thank

On Jul 19, 2018, at 2:24 PM, Natalia Molotkova <[REDACTED]> wrote:

I found

HOTEL KOENIGSTEIN
FRANKFURTER RING 28 30

MUNICH DE 80807

BUSINESS DOUBLE ROOM, DOUBLE BED- 150.00EUR per night.

<http://www.hotel-koenigstein-munich.com/>

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

I don't know how much hotel rooms are in Munich...it should be nice enough...comparable here in the US w
night? but maybe you can get a lot more for less in Munich? not sure.. I had mentioned a 3 star hotel at leas

On Jul 19, 2018, at 1:48 PM, Natalia Molotkova <[REDACTED]> wrote:

Lesley, any budget fro hotel? There are so many.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Ticket is on its way.
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

please purchase below Air France ticket on July 23 for [REDACTED]

On Jul 19, 2018, at 11:13 AM, Natalia Molotkova [REDACTED] wrote:

July 23 will be Air France, sorry:
Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$517.80.
- Ticket is refundable; changes are subject to difference in fare.
- **Mon 23 Jul - Air France 1122 - Economy - 1h 35m**

Departing: Paris Charles de Gaulle Airport, (CDG) at 9.00pm
Arriving: Munich Airport, (MUC) at 10.35pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Please respond on July 23, and I will move to July 25.
Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

July 23 will be Air France, sorry:
Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$517.80.
- Ticket is refundable; changes are subject to difference in fare.
- **Mon 23 Jul - Air France 1122 - Economy - 1h 35m**

Departing: Paris Charles de Gaulle Airport, (CDG) at 9.00pm
Arriving: Munich Airport, (MUC) at 10.35pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Jeffrey says she needs to leave late on 25th. So that would be the 11:20pm Flight. You can definitely void the flight on 23rd Aeroflot is great. Issue ticket
-let me find out what time of day she needs to leave on 25th...

On Jul 19, 2018, at 10:38 AM, Natalia Molotkova [REDACTED] wrote:

-the flight on 23rd Aeroflot is great. Issue ticket
-let me find out what time of day she needs to leave on 25th...

On Jul 19, 2018, at 10:38 AM, Natalia Molotkova [REDACTED] wrote:

Lesley, current ticket for [REDACTED] is non-refundable, I can't make it refundable.

We can issue one way from Paris to Munich as refundable, due to it is not Aeroflot:
AF 1122 23JUL CDG MUC 0900P 1035P

TOTAL FARE - USD 517.80 - refundable

Return from Munich to Moscow will be Aeroflot, changing existing non-refundable ticket. Flight options:
SU 2323 MUC SVO 1245P 440P

SU 2321 MUC SVO 1010A 215P

SU 2327 MUC SVO 535P 930P

SU 2595 MUC SVO 1120P 310A¥1

Please advise, that I definitely can VOID exchange?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

?

Sent from my iPhone

On Jul 19, 2018, at 10:11 AM, Natalia Molotkova [REDACTED]

wrote:

WOW, on it. I will be able to void exchange, due to was done today.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

We need to change up and add things to [REDACTED] travel!!

So she will go to Paris on 21 as planned, then Paris to Munich late on 23rd, hotel for 23-25(2 nights, but 3 da
Options. Refundable. Need hotel we can pay for with 3rd Party CC. Can be a 3 Star hotel is fine.

Sent from my iPhone

[Privacy Statement](#) | Visit the [Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to collect preference data for servicing purposes.