

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Mon 7/30/2018 2:43:07 PM
Subject: Re: Ticket for [REDACTED] -WGWEDM

perfect! thanks

On Jul 30, 2018, at 10:40 AM, Natalia Molotkova
<[REDACTED]> wrote:

Till August 2nd, fare can't be guaranteed till ticket is issued, sending you itinerary.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok, lets hold the Non Refundable...how long can I hold for?

On Jul 30, 2018, at 10:19 AM, Natalia Molotkova <[REDACTED]> wrote:

I am glad you enjoyed your vacation, COOL!!!
fare today is \$633.51 non-refundable and 43937.51 - refundable coach.
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! I'm back~! Vacation was super! We need to put this same exact ticket on HOLD for [REDACTED] [REDACTED]
a window seat right behind the first class row (or the closest window seat available to the front of the plane)
Pre Check number: 985309356. What is price of ticket now? Refundable and Non Refundable.

[View your Trips](#)

American Express Travel WGWEDM
Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received from the issuing office by 11:59 PM on July 23, or this entire reservation will automatically cancel.

Sunday 02 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Other Information

A VISA IS REQUIRED FOR ENTRY INTO FINLAND

Flight Information

| | |
|------------------------|--|
| Date | 02 Sep 2018 |
| Airline | Finnair |
| Airline Record Locator | W9OND3 |
| Flight/Class | AY 6 N Economy Class |
| Origin | New York, John F Kennedy International |
| Destination | Helsinki, Helsinki-vantaa |
| Departing | 05:40 PM |
| Arriving | 08:50 AM / 03 Sep 2018 |
| Departure Terminal | Terminal 8 |
| Arrival Terminal | Terminal 2 |
| Estimated Time | 8 Hrs 10 Mins |
| Stops | Non-stop |
| Confirmed | |

Monday 10 Sep 18

Flight Information

| | |
|------------------------|--|
| Date | 10 Sep 2018 |
| Airline | Finnair |
| Airline Record Locator | W9OND3 |
| Flight/Class | AY 5 Q Economy Class |
| Origin | Helsinki, Helsinki-vantaa |
| Destination | New York, John F Kennedy International |
| Departing | 02:10 PM |
| Arriving | 03:50 PM |

| | |
|--------------------|---------------|
| Departure Terminal | Terminal 2 |
| Arrival Terminal | Terminal 8 |
| Estimated Time | 8 Hrs 40 Mins |
| Stops | Non-stop |

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most up to date for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. To opt out of these practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding these charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and agents act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense, or damage resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbookings, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, natural disasters, aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the property, or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. In identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party. You should be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and we provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and advertising activities, such as granting them access to our marketing channels, participating in marketing programs and supporting technology. Compensation from suppliers when customers use the American Express Card or other American Express products to pay for travel. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by a service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

