

To: [REDACTED]
From: Lesley Groff [REDACTED]
Sent: Wed 7/4/2018 3:05:45 PM
Subject: Re: Game french Uruguay

Call Customer Support at Viagogo. Maybe they can help?:

Our customer support helpline is 001 877 263 2410

You will need to enter your order ID when prompted so please have this to hand before dialling.

Your Order ID 17321164

To log in to your account you need your email address: [REDACTED]

Your password is: assiyadaddi

Your World Cup tickets will be delivered to you as soon as possible.

Our dedicated Customer Support team is actively monitoring your order to ensure this happens.

Until then, we cannot provide an exact delivery date but, rest assured we understand the urgency.

To avoid any delivery issues, please make sure you have provided us with your travel plans!

Are you travelling to the event?

Add your travel plans!

If your tickets are released before you depart - we'll deliver to your default address.

If they get released after you depart - we'll deliver them to your travel address.

On Jul 4, 2018, at 9:50 AM, [REDACTED] <[REDACTED]> wrote:

Hey Lesley , how are you ? I still didn't receive the ticket for the game on Friday . Is it normal ?

Envoyé de mon iPhone