

To: Amex Centurian Travel[REDACTED]
From: Lesley Groff
Sent: Wed 7/18/2018 8:02:54 PM
Subject: Re: Change [REDACTED] ticket EGJNYH

Please issue the refundable fare for return ticket at \$539.60

On Jul 18, 2018, at 4:00 PM, Natalia Molotkova
<[REDACTED]> wrote:

Ticket is on its way. Return, we can do non refundable and changeable (change fee EUR35.00) at \$469.60
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OK thank you. Please do issue the flight arriving at 9:50am then!

On Jul 18, 2018, at 3:51 PM, Natalia Molotkova <[REDACTED]> wrote:

To Paris - nothing with Alitalia, only 950am arrival or 425pm.
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

-Re the outbound flight, is there a flight that arrives Paris around noon from Milan? If not, we can issue this t

-OK to issue the return from Paris to St. Petersburg at 12:35pm for \$469.60 (is this the changeable fare?)

On Jul 18, 2018, at 3:15 PM, Natalia Molotkova <[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

Outbound

- Total air reservation, including taxes and fees: \$76.00 (change fee, exchange).
- Ticket is non-refundable, EUR65.00 change penalty applies plus difference in fare
- Code share: ALITALIA CITYLINER SPA
- **Thu 26 Jul - Alitalia 350 - Economy - 1h 25m**

Departing: Linate Airport, Milan (LIN) at 8.25am
Arriving: Orly Airport, Paris (ORY) at 9.50am

Please reply to this email and provide your authorization to proceed.

Return

SU /FV 6636 28JUL CDG LED 1235P 0455P
OPERATED BY ROSSIYA AIRLINES

TOTAL FARE - USD 469.60

or

AF 1464 28JUL CDG LED 0930A 0150P

TOTAL FARE - USD 1334.00

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

I think we can, checking on that.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

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Can we do 2 separate tickets? Use the current Alitalia ticket for Milan to Paris then purchase a direct flight for her to St. Petersburg on a different airline? We could have a return for her to Milan on Alitalia ticket sometime end of Sept (can be same flight with Alitalia).

On Jul 18, 2018, at 3:02 PM, Natalia Molotkova <[REDACTED]> wrote:

There are no direct flights from Paris to St. Petersburg with Alitalia.

We can do:

AZ 350 26JUL LIN ORY 825A 950A

AZ2039 28JUL LIN FCO 1000A 1110A

AZ 540 28JUL FCO LED 1210P 450P

Lowest fare for that is \$3032.30 (system automatically puts her in business class on outbound, to get lower rate on return).
Her original ticket was \$776.40, change fee EUR65.00.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

We need to change [REDACTED] ticket to arrive July 26th around 11am...(Milan to Paris) and return on July 27th to ST. PETERSBURG!! (not to Milan)

Price and options...

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