

To: [REDACTED]
From: Natalia Molotkova
Sent: Mon 8/6/2018 5:59:42 PM
Subject: Thank you!

Title: American Express ®

OMG, what a journey!!!
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

We just have to share this with you! The flight guy we changed t had mechanical issues! Gas leak. That plane was going no where and they were looking to replace aircraft. I got us back on original flight with seats together. Boarding now!

Sent from my iPhone

On Aug 6, 2018, at 12:20 PM, Natalia Molotkova [REDACTED] wrote:

?♀□oh well! Thanks for looking

Sent from my iPhone

On Aug 6, 2018, at 12:20 PM, Natalia Molotkova [REDACTED] wrote:

Ok thanks. They probably are. Just not sure why the other gate rep didn't just do it? It's fine... I'm sitting here and will jump on the rep at this gate the minute I see a person. !!

Sent from my iPhone

On Aug 6, 2018, at 12:18 PM, Natalia Molotkova [REDACTED] wrote:

I am getting respond:
DL4532U 06AUGDTWHPN
¥UNDER AIRPORT CONTROL¥
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

It is probably under airport control already, let me have a look.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

YES!! They didn't give me seats and there is no one here at the desk yet. Is that something you could do for us? Or do I just wait for the rep here?

Sent from my iPhone

On Aug 6, 2018, at 12:04 PM, [REDACTED] wrote:

That is a GREAT news (I needed something positive, crazy day). Have a safe trip.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi. Got us on the flight to white plains. Hoping it's better. At least it is only a 30 min ride home vs hour and half. ?

Sent from my iPhone

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