

**To:** [REDACTED] james | personal genius[j]  
**From:** [REDACTED]  
**Sent:** Sun 7/29/2018 3:04:00 PM  
**Subject:** Re: Introduction!

Hi James. Jeffrey is flying back to NY today so I will be in city tomorrow. I will leave the side door by garage open for you. No alarm will be set. Just come in and make yourself at home! Make coffee and make our house work again! You can take a cab from train station. They are always there. Or Uber. Our address is:  
[REDACTED]

It's a 3/4 minute drive depending on lights.

Greatly appreciate all! [REDACTED]

Sent from my iPhone

On Jul 26, 2018, at 8:29 AM, james | personal genius <[REDACTED]> wrote:

Hi.

Gloryana mentioned the mail hold. If they were holding the box, it should have been noted in the tracking record. Instead the tracking says the package was loaded on a truck for delivery and left on your front porch.

I think it's more likely that the driver left the package at Oenoake Lane instead of Oenoake Ridge.

I've reserved Monday for you. Whatever we need to do to get it working.

Thank you,

James Ce  
your Personal Genius  
 Certified Support Professional 10.6  
<http://personalgenius.co>

On Jul 26, 2018, at 10:13 AM, [REDACTED] > wrote:

James, I stopped our US mail since we are out of town. This may have something to do with our issue. I tried calling the stamford post office but it was an hour and 50 min hold Time. Anyway, you received a credit and have reordered. So all good. I forgot Gloryana is going on vacation herself Monday. If I am in city Monday you can still come. Take an Uber and we will get you in the house- as long as you

are comfortable with that. We really want to get this done and I know you need to keep your work schedule.

Sent from my iPhone

On Jul 25, 2018, at 7:40 PM, james | personal genius [REDACTED] wrote:

Monday, please.

I've ordered replacements to be shipped to the Whole Foods amazon locker by my home. I'll pick them up this weekend and bring them with me.

Thank you,

James Ce  
your Personal Genius  
 Certified Support Professional 10.6  
[REDACTED]

On Jul 25, 2018, at 9:30 PM, [REDACTED] > wrote:

Seriously!? Ugh  
Yes next week for sure. Monday? I need  
things to work! Tuesday?

Sent from my iPhone

On Jul 25, 2018, at 4:57 PM, james | personal genius [REDACTED] wrote:

H [REDACTED]  
USPS says they delivered the package to the front porch @ 1:37PM today, but Gloryana can't find it! USPS is "investigating" — which they say will take 2-3 days. In other words, it's gone missing and nobody knows where! (G says she'll look again later tonight, in case it's still on the truck and

they deliver late, but I'm not optimistic.)

Amazon is refunding the order in the meantime, I can replace the order to be delivered to me here & bring it up with me, but they can't get it to me until Friday (earliest delivery to your house is Saturday now).

So.... would you like to schedule a day next week?

♦♦♂\*

Thank you,

James Ce  
your Personal Genius  
 Certified Support Professional 10.6  
<http://personalgenius.co>

On Jul 23, 2018, at 2:18 PM

wrote:

Fantastic!  
Gloriana, can you  
watch for the  
equipment to arrive  
via the link on wed,  
and once it arrives,  
if convenient, go  
over and bring  
inside? Please pick  
up James on  
Thursday at 11:15  
from the New  
Canaan station :)  
Thanks to all!

Sent from my iPhone

On Jul 23, 2018, at 11:37 AM, james | personal genius

wrote:

Hi!

I just placed the order on Amazon for the

equip  
ment.  
It is  
“guara  
nthead”  
to  
deliver  
to the  
house  
on  
Wedn  
esday.  
Here  
is the  
trackin  
g  
websit  
e, in  
case  
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want  
to  
keep  
tabs  
on it (I  
will  
be):

<https://www.amazon.com/progress->

tracke  
r/pack  
age/re  
f=oh  
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mld=jp  
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114-  
19977  
08-  
16554  
51

We should be good for a Thursday install. The  
11:15  
AM  
arrival  
is the  
most  
civiliz  
ed  
time  
line  
for  
me.

I expect the install to take several hours,

during  
which  
there  
will be  
limited  
to no  
intern  
et—in  
cludin  
g the  
AT&T  
mcell,  
if  
Glorya  
na  
relies  
on  
that  
for cell  
servic  
e.

Thank  
you,

James  
Ce  
your  
own  
Personal  
Genius  
\*  
Certified  
Support  
Professi  
onal  
10.6  
[http://pe  
rsonalge  
nius.co](http://pe<br/>rsonalge<br/>nius.co)

On Jul 22, 2018, at 6:35 PM, [REDACTED]  
[REDACTED] wrote:

Hi James and Gloryana...  
G, James will place an order for all the items  
we need from Amazon...James, once the  
order is placed, please let us know the day of  
delivery and what day you would like to come  
out...Gloryana can pick you up from the New  
Canaan station...

Metro North train schedule:

[http://as0.mta.info/mnr/schedules/sched\\_form.cfm](http://as0.mta.info/mnr/schedules/sched_form.cfm)

the 9:04am arrives 10:19am and the 10:04am  
arrives 11:15am (reminder you have to  
transfer in Stamford)

Gloryana: [REDACTED]  
James: [REDACTED]

G, please let James know the  
make/model/color of your car you will pick  
him up in...

Thank you to you both!!! [REDACTED]