

To: [REDACTED]
From: Chris Hobbick
Sent: Mon 7/2/2018 12:05:46 PM
Subject: Re: We Need IT Help Please!

Hi [REDACTED]

Good morning. I have morning and afternoon appointments in Manhattan today but I can be at your house at 5:30pm today. Will that work for you? I'm sorry it cannot be earlier; Mondays are always booked up ;-)

Thanks,
Chris

On Mon, Jul 2, 2018 at 7:28 AM, [REDACTED] wrote:

Good morning Chris. I'd like to get to the Apple store and have new Airports on hand in case this is one of our issues. I can't get to the Apple store until after 11:30am in Stamford.. then i need to pick up my son at 12:30pm. Could you come see us at 1pm today? Hoping this will work for you.

[REDACTED]

[REDACTED]

Sent from my iPhone

On Jul 1, 2018, at 6:13 PM, [REDACTED] wrote:

Hi [REDACTED]
Am happy to help you out this week. How does tomorrow look for you? What is your address?

--
Chris Hobbick

www.FirstRateTechie.com

-----Original Message-----

We Need IT Help Please!

From: [REDACTED]

To: Chris Hobbick [REDACTED]

Sunday, July 1, 2018 at 17:35

HI Chris...Might you be available to come to our house and give us some IT, internet connection help. We are having constant Wifi problems...goes up and down constantly...Optimum says we have a full signal...they sent us a new router and

modem...we tried to set it up but then everything went down. We hooked back up the old stuff and now it is working ok... We are not sure if our Apple Airports need to be replaced? They go up and down...our main one shows green light but doesn't send a signal. We need lots of trouble shooting...

too many wires and different things for us to understand.

Is this something you can come help us with?

Our game room on the second floor is very inconsistent and needs help with signal also!

Might you be available this week?! Help!! :)



-----Original Message-----

We Need IT Help Please!

From: [REDACTED]

To: Chris Hobbick [REDACTED]

Sunday, July 1, 2018 at 17:35