

**To:** [REDACTED]  
**From:** Natalia Molotkova  
**Sent:** Fri 7/20/2018 1:27:39 PM  
**Subject:** CHANGE Return date for Tarasova Munich-Moscow! EXTEND Munich Hotel to 27th (IOIIVY)

Title: American Express ®

I am afraid hotel is sold out July 25-27, let me double check with them, if sold out indeed, will find another one.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

What time she wants to travel on July 27th:

SU 2321 MUC SVO 1010A 215P  
SU 2323 MUC SVO 1245P 440P  
SU 2327 MUC SVO 535P 930P

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

We must change the return date for Tarasova from Munich to Moscow to July 27th! She is dealing with PP# XXXXXXXXXX and won't have it back by the 25th...this means we must also extend the

hotel stay to check out on 27th (the late flight is fine if available). Once again...Sorry!! Record locator for the hotel stay is **NTMSK0**. Follow up on the credit card form too please! Thanks so much...Lesley

Begin forwarded message:

**From:** [REDACTED]  
**Subject: Re: Itinerary INCL TICKETNO for** [REDACTED] **21JUL18**  
**IOIVY**  
**Date:** July 19, 2018 at 8:31:47 PM EDT  
**To:** [REDACTED]

Hello, Dear [REDACTED]!

I need to wait passport about 2 work days if the visa will be approved in Munich. I can't go without my passport.

So, to go back from Munich I should go 27 of July, not 25 of July.  
Thank you!

19 июля 2018 г., в 23:31 [REDACTED] написал(а):

Hi [REDACTED]. Here is your ticket to go to Paris tomorrow, July 21st, as well as go from Munich to back to Moscow on 25th. Your ticket to Munich on July 23rd will come in a separate email. Please confirm receipt. Thanks. [REDACTED]

Begin forwarded message:

**From:** "American Express Travel"  
<[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Subject: Itinerary INCL TICKETNO for**  
[REDACTED] **A 21JUL18** [REDACTED]  
**Date:** July 19, 2018 at 2:16:32 PM EDT  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

## American Express Travel IOIVY Record Locator

### E-Ticket Number(s)

T [REDACTED] ticket SU 5557162947608-12JUL

T [REDACTED] ticket SU 5557165073226-19JUL

Saturday 21 Jul 18

### Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

### Other Information

A VISA IS REQUIRED FOR ENTRY INTO FRANCE

### Other Information

CITIZENS OF RUSSIAN FEDERATION- SCHENGEN VISA

### Flight Information

Date	21 Jul 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	FFNYGU
Flight/Class	<b>SU 2462 M</b> Economy Class
Origin	Moscow, Sheremetyevo
Destination	Paris, Charles De Gaulle
Departing	11:45 AM
Arriving	02:40 PM
Departure Terminal	Terminal D - Domestic/Intl
Arrival Terminal	Terminal 2 C
Estimated Time	3 Hrs 55 Mins
Stops	Non-stop
<b>Confirmed</b>	

Wednesday 25 Jul 18

## Flight Information

Date	25 Jul 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	FFNYGU
Flight/Class	<b>SU 2595 Z Business Class</b>
Origin	Muenchen, Franz Josef Strauss
Destination	Moscow, Sheremetyevo
Departing	11:20 PM
Arriving	03:10 AM / 26 Jul 2018
Departure Terminal	Terminal 1
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	2 Hrs 50 Mins
Stops	Non-stop
Seats	2A

### **Confirmed**

## Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services,

cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

< [REDACTED].pdf>  
< [REDACTED]tineraryCalendar.ics>

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

