

To: [REDACTED]
Cc: Gloryana Perez[REDACTED]
From: james | personal genius
Sent: Thur 7/26/2018 1:40:37 AM
Subject: Re: Introduction!

Monday, please.

I've ordered replacements to be shipped to the Whole Foods amazon locker by my home. I'll pick them up this weekend and bring them with me.

Thank you,

James Ce
your Personal Genius
 Certified Support Professional 10.6
<http://personalgenius.co>

On Jul 25, 2018, at 9:30 PM, [REDACTED] > wrote:

Seriously!? Ugh
Yes next week for sure. Monday? I need things to work! Tuesday?

Sent from my iPhone

On Jul 25, 2018, at 4:57 PM, james | personal genius <j[REDACTED]> wrote:

Hi Lesley,
USPS says they delivered the package to the front porch @ 1:37PM today, but Gloryana can't find it! USPS is "investigating" — which they say will take 2-3 days. In other words, it's gone missing and nobody knows where! (G says she'll look again later tonight, in case it's still on the truck and they deliver late, but I'm not optimistic.)

Amazon is refunding the order in the meantime, I can replace the order to be delivered to me here & bring it up with me, but they can't get it to me until Friday (earliest delivery to your house is Saturday now).

So.... would you like to schedule a day next week?

♦♦♂*

Thank you,

James Ce
your Personal Genius

Certified Support Professional 10.6
<http://personalgenius.co>

On Jul 23, 2018, at 2:18 PM, [REDACTED] > wrote:

Fantastic! Gloriana, can you watch for the equipment to arrive via the link on wed, and once it arrives, if convenient, go over and bring inside? Please pick up James on Thursday at 11:15 from the New Canaan station :)

Thanks to all!

Sent from my iPhone

On Jul 23, 2018, at 11:37 AM, james | personal genius

<[REDACTED]> wrote:

Hi!

I just placed the order on Amazon for the equipment. It is "guaranteed" to deliver to the house on Wednesday. Here is the tracking website, in case you want to keep tabs on it (I will be):

https://www.amazon.com/progress-tracker/package/ref=oh_aui_hz_st_btn?encoding=UTF8&itemId=jpmnsumtniopon&orderId=114-1997708-1655451

We should be good for a Thursday install. The 11:15AM arrival is the most civilized time line for me.

I expect the install to take several hours, during which there will be limited to no internet—including the AT&T mcell, if Gloryana relies on that for cell service.

Thank you,

James Ce
your own Personal Genius
 Certified Support Professional 10.6
<http://personalgenius.co>

On Jul 22, 2018, at 6:35 PM,
[REDACTED] wrote:

Hi James and Gloryana...

G, James will place an order for all the items we need from Amazon...James, once the order is placed, please let us know the day of delivery and what day you would like to come out...Gloryana can pick you up from the New Canaan station...

Metro North train schedule:

[REDACTED]

the 9:04am arrives 10:19am and the 10:04am arrives 11:15am
(reminder you have to transfer in Stamford)

Gloryana:

James: (34

[REDACTED]

G, please let James know the make/model/color of your car you will pick him up in...

Thank you to you both!!! Lesley