

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Tue 8/7/2018 1:46:42 PM
Subject: Re: CHANGE return to Sat Aug 11th- [REDACTED] [REDACTED] 07AUG18 NLPLGE

Please issue below flight for [REDACTED]!

On Aug 7, 2018, at 9:44 AM, Natalia Molotkova

<[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$185.00 (add collect , exchange).
- Ticket is non-refundable, EUR180.00 change penalty applies plus difference in fare.
- **Sat 11 Aug - American Airlines 44 - Economy - 7h 35m**

Departing: New York John F Kennedy Airport, (JFK) at 6.10pm

Arriving: Paris Charles de Gaulle Airport, (CDG) at 7.45am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

got it! Yes! Please proceed with changing the return to Aug. 11 for \$185 add collect.! t thank you!

On Aug 7, 2018, at 9:27 AM, Natalia Molotkova <[REDACTED]> wrote:

Nothing to VOID, will be just add collect 185.00. Exchange was not done last night. On August 11 will be same

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ah! did not read in sequence!! thank you!

On Aug 7, 2018, at 9:15 AM, Natalia Molotkova <[REDACTED]> wrote:

We actually just changed the return last night....so can we void that and just pay the \$185 to change the ticket
night to change return date to Sunday...

On Aug 7, 2018, at 9:17 AM, Natalia Molotkova <[REDACTED]> wrote:

Same flight August 11 will be \$185.00 add collect.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Yes, on it. Ticket was actually not exchange last night, she took outbound, so we will change it now to August

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! Last night I changed [REDACTED] ticket to return to Paris on Sunday aug 12. Jeffrey wants it changed, can you please help? Lesley

[REDACTED] 07AUG18 NLPLGE

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address. Do not click on links or accept incoming messages. If you have any questions, please contact Centurion Travel Service at [REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attached itinerary for more details regarding your travel arrangements. Your Centurion Travel Service details have been posted to a secure website. Please click on the link to view your trip details and your bookmarked favorites for easy access in the future:

[View your Trips](#)

**American Express Travel NLPLGE
Record Locator**

Tuesday 07 Aug 18

Other Information

CITIZENS OF LITHUANIA MUST CARRY A VALID PASSPORT

Other Information

A VISA IS REQUIRED FOR ENTRY INTO VISA REQUIRED UNLESS PASSPORT HAS BIC

Other Information

CITIZENS OF LITHUANIA- PASSPORTS ISSUED TO NATIONALS OF LITHUANIA MUST
INTENDED STAY

Flight Information

Date	07 Aug 2018
Airline	American Airlines
Airline Record Locator	NLPLGE
Flight/Class	AA 45 H Economy Class
Origin	Paris, Charles De Gaulle
Destination	New York, John F Kennedy International
Departing	10:40 AM
Arriving	01:20 PM
Departure Terminal	Terminal 2 A
Arrival Terminal	Terminal 8
Estimated Time	8 Hrs 40 Mins
Stops	Non-stop
Seats	34J
Confirmed	

Friday 10 Aug 18

Flight Information

Date	10 Aug 2018
Airline	American Airlines
Airline Record Locator	NLPLGE
Flight/Class	AA 44 H Economy Class
Origin	New York, John F Kennedy International
Destination	Paris, Charles De Gaulle
Departing	06:10 PM
Arriving	07:45 AM / 11 Aug 2018

Departure Terminal	Terminal 8
Arrival Terminal	Terminal 2 A
Estimated Time	7 Hrs 35 Mins
Stops	Non-stop
Seats	41C

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most current entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained herein.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For more information about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for more information on Adobe software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or occupancy taxes, are not included in the hotel rate and are payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, and affiliates (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be responsible for any expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of government, terrorism, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your travel needs based on various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an intermediary party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as we may have other targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may provide compensation to us for various marketing and administrative services that we perform for them, such as generating leads through various channels, participating in marketing programs and supporting technology initiatives. In addition, we receive commissions from customers who use the American Express Card or other American Express products to pay for supplier products or services. We may enter into other business relationships with suppliers and these arrangements, including levels and amounts of commissions and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider factors including supplier availability and your preferences. The relationships we have with suppliers may also influence the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. TA# 669 Registered Iowa Travel Agency.

<[REDACTED]-NLPLGE.pdf>

<NLPLGE_ItineraryCalendar.ics>

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by a service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use profile and preference data for servicing purposes.