

To: CARosa Limo [REDACTED]
Cc: Lvjet[REDACTED]; David Rodgers[REDACTED]
From: [REDACTED]
Sent: Thur 8/9/2018 10:39:27 PM
Subject: Re: Mr. Epstein 8/9/2018

Hi Gabe. Appreciate the email and will forward to Jeffrey. I will be honest however, this was not a good mistake to make. We all make them I know! Unfortunately it has been twice now with Mr Epstein. ... but I will forward on your sincere apologies and the offer of a complimentary ride. Take Care, [REDACTED]

Sent from my iPhone

On Aug 9, 2018, at 5:14 PM, CARosa Limo [REDACTED] wrote:

Please forward to Mr. Epstein if possible, as I do not have his E-Mail on File.
Mr. Epstein,

I want to start off by apologizing to you for any inconvenience I may have caused today by my dispatching mistake. I also want to apologize to your team; Larry, Dave, [REDACTED] Bella, which I always work closely with to provide them & yourself a great service.

Let me introduce myself, my name is Gabriel Roque & I'm one of the owners of CARosa Limo. I used to be a driver for my old boss Vinny, which I'm sure you knew, may he rest in peace. I have personally driven Larry, Dave, airplane seats, your guests, etc, throughout the years. Larry & Dave built a relationship with Vinny & Keith which was passed down to us & it's really an honor to work with them. They are good people.

In addition, CARosa Limo strives on building long term relationships. We provide superior customer service to our customers and run it like a family business, because we know no other way how. Based on the relationships I have with Larry & Dave and the length of their employment with you. Plus, the years you have been using our company, I see you have that same loyalty as us here @ CARosa.

In conclusion, I made a mistake today. I can promise you it won't happen and I hope our relationship with Jeffrey Epstein & his great staff doesn't come to an end because of this. It would be a shame in my eyes. It's a lot of years we have been working together to provide you a great service. I have offered [REDACTED] a complimentary ride on your next trip out of good faith. Again, I deeply apologize for today. If there's anything I can do please let me know.

Thank You,
Gabriel Roque
CARosa, LLC

