

To: [REDACTED]
From: Natalia Molotkova
Sent: Fri 8/24/2018 3:46:06 PM
Subject: ISSUE ticket for Ann for TOMORROW!

Title: American Express ®

Yes, it is difference in fare between coach and business, no change fee on this fare.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ha! Just want to make sure, the \$353.60 add collect is what we still owe even using the credit we have with the ticket we cancelled yesterday for her?

On Aug 24, 2018, at 11:39 AM, Natalia Molotkova [REDACTED] wrote:

LOL - that's what I thought:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$353.60 (add collect, exchange).
- Ticket is non-refundable, change - difference in fare applies.

• **Sat 25 Aug - American Airlines 1391 - Business - 2h 42m**

Departing: Miami Airport, (MIA) at 12.19pm

Arriving: Cyril E. King Airport, St. Thomas (STT) at 3.01pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok, then issue the 12:19pm flight in Biz...lucky her!

No, only two direct per day, second one at 1034am, also only one seat in business. Nobody else going direct well, Spirit is completely sold out.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

hmmm...is there another flight on AA tomorrow direct to STT that has economy and wouldn't cost so much?

Same flight has only one seat left in business class, difference in fare is 353.60.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Ok! and I just spoke to ann...same flight on AA departing at 12:19pm is fine!

On it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

We need to issue a ticket for Ann Rodriguez to fly from Miami to STT tomorrow Sat. Aug. 25th is the AA#139. Can we use the credit we have (we cancelled this flight yesterday for her Rec. Loc MNOSUS) DEPARTS 12:19pm. Let me know if there is an earlier flight out on AA she could take...she may need to go earlier)

Let me know...thanks

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Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

ok, then issue the 12:19pm flight in Biz...lucky her!

No, only two direct per day, second one at 1034am, also only one seat in business. Nobody else going direct, only with stops, checked FLL as well, Spirit is completely sold out.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

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Ok! and I just spoke to ann...same flight on AA departing at 12:19pm is fine!

On it.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

We need to issue a ticket for Ann Rodriguez to fly from Miami to STT tomorrow Sat. Aug. 25th is the AA#1391 available that we had her on? Can we use the credit we have (we cancelled this flight yesterday for her Rec. Loc MNOSUS) DEPARTS 12:19pm arrive 3:01pm.. (or let me know if there is an earlier flight out on AA she could take...she may need to go earlier)

Let me know...thanks

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