

**To:** [REDACTED]  
**Cc:** [REDACTED]  
**From:** Bella Klein  
**Sent:** Fri 8/31/2018 6:05:04 PM  
**Subject:** Re: 11B's internet is not working

Great

Thank you,  
Bella

On Aug 31, 2018, at 1:50 PM, Merwin Dela cruz <[REDACTED]> wrote:

Renata's wifi is now working fine.

Sent from Yahoo Mail for iPhone

On Friday, August 31, 2018, 12:26 PM, Renata B <[REDACTED]> wrote:

Hi Merwin,  
Yes, I'm home.

On Fri, Aug 31, 2018 at 12:11 PM Merwin Dela cruz

<[REDACTED]> wrote:

Are you home now?

Sent from Yahoo Mail for iPhone

On Friday, August 31, 2018, 12:09 PM, Renata B <[REDACTED]> wrote:

Hi [REDACTED]  
Hope all is well.

My internet is not working for the entire week, I think since I am back from PB. I didn't pay attention to it because I wasn't home during most of the days. I tried to turn the TV and the cable off and on and see if some of plug-ins loosed up but no success.  
The internet network 11B doesn't even come up in wifi search...  
Who I should contact with this issue?

Thank you  
Best,  
Renata