

To: [REDACTED]
From: Natalia Molotkova
Sent: Tue 9/11/2018 7:51:37 PM
Subject: Change Anna Leibina's ticket back to 12:35pm departure

Title: American Express ®

I can try to reinstate her, OK to proceed to put her back on original flight (exchange is not done yet).

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

I am now being told to change Anna Leibina's ticket back to the direct flight at 12:35pm on the 12th

(I seriously don't know what is going on out there in Paris?! why do they keep making me change things)

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