

To: [REDACTED]
From: Natalia Molotkova
Sent: Tue 9/11/2018 8:11:42 PM
Subject: Change [REDACTED]s ticket back to 12:35pm departure

Title: American Express ®

OK, I emailed Aeroflot sales support to revalidate ticket. They might ask me to reissue ticket with original flight with change fee, waiting for their respond.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

YES...ok to proceed and put her back on original flight!

I can try to reinstate her, OK to proceed to put her back on original flight (exchange is not done yet).

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I am now being told to change [REDACTED] ticket back to the direct flight at 12:35pm on the 12th
(I seriously don't know what is going on out there in Paris?! why do they keep making me change things)

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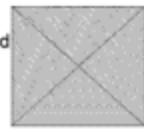
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