

To: Bella Klein [REDACTED]
From: Lesley Groff
Sent: Wed 8/1/2018 1:50:42 PM
Subject: Seat purchased for [REDACTED] flight to PB on Aug. 2

Seat purchased for [REDACTED] flight to PB on Aug. 2

Begin forwarded message:

From: "Natalia Molotkova" <[REDACTED]>
Subject: Your itinerary for your upcoming trip
Date: August 1, 2018 at 9:40:19 AM EDT
To: [REDACTED]
Reply-To: "Natalia Molotkova" <[REDACTED]>

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

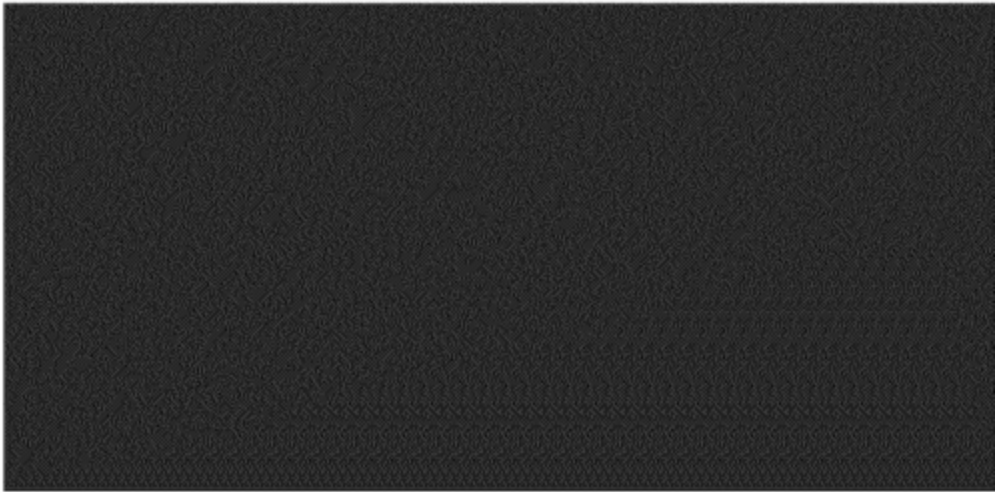
Receipt for seat.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Check in for your flight to WEST PALM BEACH
Scan this barcode to check in






Your confirmation code is **ARCRXA**

This is not your boarding pass.



Thu, Aug	06:03 AM 08:52 AM	NEW YORK, NY (JFK) to WEST	53		N/A
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02

PALM BEACH,
FL (PBI)

Trip 1:

Baggage information is not available at this time.

For a detailed receipt, select a customer



If your booking was made at least 7 days in advance, you may cancel it within 24 h
cancellation fee. Please click here for details on our change and cancel pol

¹ To provide a frequent flier number, please call 1-800-JETBLUE (538-25

² Seat requests on other airlines are not guaranteed until confirmed by the opera

Credit Card: Amex
XXXXXXXXXXXX4009

USD58.00

Even More Space (JFK-PBI) (x1) : USD58.00

Remember, 1 under + 1 up.

You can carry on 2 bags max. 1 item that fits under the seat in front of you—daypack, laptop bag or pet carrier—plus 1 approved carry-on that fits in the overhead bin (space permitting). Click [here](#) for details about our carry-on and checked baggage policies.

Zero in on a \$0 annual fee.**

**See Terms & Conditions
for details

Enjoy no annual fee** and earn 10,000 bonus TrueBlue points
\$1,000 on purchases in the first 90 days with the JetBlue Card

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***Terms and conditions:** Ticket must be purchased on jetblue.com by 8/6/18 and at least one flight on the reservation must be booked before 11:59pm ET on 8/31/18 to receive the promo code. Maximum of seven (7) promo codes per person. Not valid for JetBlue Vacations bookings. One unique promo code will be issued by 9/20/18 to the primary traveler's email address. The unique promo code is valid until 9/24/18 (11:59 PM ET) for 20% off the base airfare of a one-way or roundtrip JetBlue flight (including connecting provided all connecting flights are JetBlue operated) between 9/25/18 and 10/31/18 (Blackout dates: 10/1/18, 10/2/18, 10/3/18, 10/4/18, 10/5/18, 10/6/18, 10/7/18, 10/8/18, 10/9/18, 10/10/18, 10/11/18, 10/12/18, 10/13/18, 10/14/18, 10/15/18, 10/16/18, 10/17/18, 10/18/18, 10/19/18, 10/20/18, 10/21/18, 10/22/18, 10/23/18, 10/24/18). No Friday and Sunday departures or returns. Base airfare excludes government taxes and fees. Customer must select both outbound and return flights within the travel period in order to receive the discount. Code will only be valid for flights purchased on jetblue.com/promo or \$25 fee per person applies to fares purchased by phone; new bookings only. Code will not be valid in connection with JetBlue Vacations, Mint fares, award flights, taxes/fees, partner flights including JetBlue flights when at least one segment is operated by a partner airline, baggage fees, or any other applicable fee. Code may not be combined with other offers, cannot be partially redeemed, has no cash value, is not redeemable for cash, and if a flight reservation is changed/cancelled, a fee per person will apply (plus any increase in fare for changes), and the points will be forfeited and will not apply to any modified or new reservation. Cancellations are for JetBlue travel credit only, valid until 10/31/18. If a reservation is not changed/canceled prior to scheduled departure, all money associated with reservation is forfeited. View Change Policy for more information. Proper documentation required for boarding. Flight terms and conditions apply.

CUSTOMER CONCERNS

Any customer inquiries or concerns can be addressed here, emailed to dearjetblue@jetblue.com, or sent to JetBlue via social media.

East, Suite G10, Salt Lake City, UT 84121.

NOTICE OF INCORPORATED TERMS

All travel on JetBlue is subject to JetBlue's Contract of Carriage, the full terms of which are incorporated herein by reference. The Contract of Carriage includes, but is not limited to: (i) Limits on JetBlue's liability for personal injury or death, and for loss, damage, or delay of goods and property; (ii) Rules for fragile and perishable goods; (iii) Claims restrictions, including time periods within which you must file a claim against JetBlue; (iv) Rights of JetBlue to change the terms of the Contract of Carriage; (v) Rules on reservations, cancellations, and refunds; (vi) JetBlue's rights and limits on its liability for delay or failure to perform service, including schedule changes, substitutions, and rerouting; (vii) Non-refundability of reservations. International travel may also be subject to JetBlue's Rules Tariffs on file with the U.S. Department of Transportation and, where applicable, the Montreal Convention or its amendments and special contracts. The full text of the Contract of Carriage is available for inspection at www.jetblue.com or at any of our customer service counters. Tariffs may also be inspected at all airport customer service counters. You have the right to request a copy of the Contract of Carriage and tariffs by mail upon request.

NOTICE OF INCREASED GOVERNMENT TAX OR FEE

JetBlue reserves the right to collect additional payment after a fare has been paid in full and tickets issued for any increase in government taxes or fees assessed or imposed.

CARRY-ON BAGGAGE RULES

In general, customers are restricted to: one (1) carry-on item that must be placed in the overhead bin and must not exceed 22in x 14in x 9in; and one (1) small personal item, such as a purse, briefcase, laptop computer case, small bag, etc., which must fit completely under the seat in front of the customer. Please visit www.jetblue.com for additional information. In any given flight, JetBlue reserves the right to further restrict the number of carry-on items as circumstances warrant.

CHECKED BAGGAGE ALLOWANCE/FEES

For Blue fares, the first checked bag fee is \$25 and the second checked bag is \$35. For Blue Plus fares, one checked bag is included and the second checked bag fee is \$35. For Blue Flex fares, two checked bags are included. For TrueBlue Mosaic members, two checked bags are included. For Mint fares, two checked bags are included. For all fares, the third and any additional bags are \$100 each. Excess baggage fees and size/weight restrictions may vary depending on load availability and country restrictions. See www.jetblue.com/bags. Excess baggage fees and size/weight restrictions may vary depending on load availability and country restrictions. See www.jetblue.com/bags. Travel on our partner airlines (excluding Cape Air*) – Baggage rules and fees vary by partner airline and destination. Excess baggage fees and size/weight restrictions may vary depending on load availability. See www.jetblue.com/bags for more information. Travel on our partner airlines (excluding Cape Air*) – Baggage rules and fees vary by partner airline and destination. JetBlue will follow our partner airlines' baggage rules and size/weight restrictions when traveling on an itinerary including one of our partner airlines. Excess baggage rules and size/weight restrictions may vary depending on load availability. See <http://www.jetblue.com/partners> for more information.

*For itineraries with a connection only to/from Cape Air, JetBlue's standard fees apply.

CHECK-IN TIMES

For domestic travel, customers traveling with checked baggage must obtain a boarding pass and check their baggage at least 45 minutes prior to scheduled departure and be onboard the aircraft no less than fifteen (15) minutes prior to the scheduled departure time. Customers traveling without checked baggage must obtain a boarding pass no less than thirty (30) minutes prior to scheduled departure and be onboard the aircraft no less than fifteen (15) minutes prior to scheduled or posted departure time. For international travel, customers must obtain a boarding pass and check their baggage no less than sixty (60) minutes prior to scheduled departure and be onboard the aircraft no less than fifteen (15) minutes prior to the scheduled or posted departure time.

DOCUMENTATION REQUIREMENTS

For domestic travel, customers over the age of 18 must present government-issued photo identification that includes name, date of birth, gender, and expiration date. Documents required for international travel vary according to country of origin, residency, age, length of stay, purpose of visit, etc., and customers should contact the embassy or consulate in the country of origin for documentation requirements, including proof of return or onward travel. It is your responsibility to ensure you have the required documentation for entry into a foreign country or return into the United States.

ADVICE TO DOMESTIC CUSTOMERS ON CARRIER LIABILITY

For travel entirely within the U.S., JetBlue's liability for loss, damage or delay in delivery of baggage is limited to \$3,500 per passenger unless a higher value is declared in advance and additional charges are paid. JetBlue assumes no responsibility for loss of, or damage to, packaged, irreplaceable, essential, or perishable items. Please refer to JetBlue's Contract of Carriage for additional information.

ADVICE TO INTERNATIONAL PASSENGERS ON LIMITATION OF LIABILITY

Passengers on a journey involving an ultimate destination or a stop in a country other than the country of departure are subject to the international treaties known as the Montreal Convention, or its predecessor, the Warsaw Convention, including its amendments, for the entire journey, including any portion thereof within a country. For such passengers, the treaty, including special provisions embodied in applicable tariffs, governs and may limit the liability of JetBlue in respect of death or injury to passengers, loss of, or damage to, baggage, and for delay of passengers and baggage. If your journey also involves carriage by other carriers, the liability of those carriers may also be limited by applicable treaties or conventions.

contact them for information on their limits of liability. Please refer to JetBlue's Contract of Carriage for additional limits of liability for services provided in the European Union.

NOTICE OF OVERBOOKING OF FLIGHTS

While JetBlue does not intentionally overbook its flights, there is still a slight chance that a seat will not be available for a person who has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel find enough volunteers to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, other persons in accordance with its particular boarding priority. With few exceptions, including failure to comply with deadlines, persons denied boarding involuntarily are entitled to compensation. Please refer to JetBlue's Contract of Carriage for rules for the payment of compensation and JetBlue's boarding priorities. Some airlines do not apply these consumer protection rules in some foreign countries, although other consumer protections may be available. Check with your airline or local consumer protection agency for more information.

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American Express made the following annotations

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American Express a ajouté le commentaire suivant le

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