

To: Amex Centurian Travel[REDACTED]
From: [REDACTED]
Sent: Tue 9/11/2018 8:39:19 PM
Subject: Re: Change [REDACTED]'s ticket back to 12:35pm departure

ok.. got it „hoping they just let you revalidate

On Sep 11, 2018, at 4:11 PM, Natalia Molotkova
<[REDACTED]> wrote:

OK, I emailed Aeroflot sales support to revalidate ticket. They might ask me to reissue ticket with original flight.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

YES...ok to proceed and put her back on original flight!

I can try to reinstate her, OK to proceed to put her back on original flight (exchange is not done yet).

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I am now being told to change [REDACTED]'s ticket back to the direct flight at 12:35pm on the 12th

(I seriously don't know what is going on out there in Paris?! why do they keep making me change things)

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