

**To:** Amex Centurian Travel[REDACTED]  
**From:** [REDACTED]  
**Sent:** Tue 9/11/2018 8:46:23 PM  
**Subject:** Re: Change [REDACTED]'s ticket back to 12:35pm departure

fabulous!

On Sep 11, 2018, at 4:46 PM, Natalia Molotkova  
<[REDACTED]> wrote:

She is all set with her original flight.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OK, I emailed Aeroflot sales support to revalidate ticket. They might ask me to reissue ticket with original flight.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

YES...ok to proceed and put her back on original flight!

I can try to reinstate her, OK to proceed to put her back on original flight (exchange is not done yet).

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I am now being told to change [REDACTED]'s ticket back to the direct flight at 12:35pm on the 12th

(I seriously don't know what is going on out there in Paris?! why do they keep making me change things)

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