

To: Lesley Groff [REDACTED]
From: [REDACTED]
Sent: Wed 9/12/2018 11:15:30 PM
Subject: Re: Flight back

emailed them the feedback :)

On Tuesday, September 11, 2018, 5:38:33 PM EDT, Lesley Groff <[REDACTED]> wrote:

Thank you! ...and yes, i'll bet!

On Sep 11, 2018, at 5:32 PM, [REDACTED] <[REDACTED]> wrote:

Sure . Will do it :)

Sorry still jetlag

On Tuesday, September 11, 2018, 10:19:47 AM EDT, Lesley Groff <[REDACTED]@gmail.com> wrote:

Hi [REDACTED]...can you please use the below link to fill out the pertinent information to try and get Jeffrey a credit! ;) You know all the details and will be able to fill out the form better than I can...thanks,
Lesley

Begin forwarded message:

From: " [REDACTED]" <[REDACTED]>
Subject: Flight back
Date: September 11, 2018 at 10:10:19 AM EDT
To: lesley.jee@gmail.com
Reply-To: " [REDACTED]" <[REDACTED]@centurion.com>

Please fill claim here ([REDACTED] can fill it, due to she knows all details)

<https://www.finnair.com/us/gb/information-services/feedback>

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha... [REDACTED] says we should be able to get some money back for the flight issues from yesterday to bat for us for or do I need to call Finnair? Lesley

Hello Lesley , just want to tell you big thank you for your help yesterday !

And when we got the plane again , there was issues , nothing was working - as tv's , wifi explained that there wasnt enough time to fix everything , they wanted to bring us b know They said we can contact the finnair and get some refund back because of the

Thank you ! :)

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that the service provider is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing your account.

AMEX