

To: Lesley Groff [REDACTED]
From: [REDACTED]
Sent: Wed 9/12/2018 11:15:30 PM
Subject: Re: Flight back

emailed them the feedback :)

On Tuesday, September 11, 2018, 5:38:33 PM EDT, Lesley Groff <[REDACTED]> wrote:

Thank you! ...and yes, i'll bet!

On Sep 11, 2018, at 5:32 PM, [REDACTED] <[REDACTED]> wrote:

Sure . Will do it :)
Sorry still jetlag

On Tuesday, September 11, 2018, 10:19:47 AM EDT, Lesley Groff <[REDACTED]@gmail.com> wrote:

Hi [REDACTED]...can you please use the below link to fill out the pertinent information to try and get Jeffrey a credit! ;) You know all the details and will be able to fill out the form better than I can...thanks,
Lesley

Begin forwarded message:

From: "[REDACTED]" <[REDACTED]>
Subject: Flight back
Date: September 11, 2018 at 10:10:19 AM EDT
To: lesley.jee@gmail.com
Reply-To: "[REDACTED]" <[REDACTED]@centurion.com>

Please fill claim here ([REDACTED] can fill it, due to she knows all details)

<https://www.finnair.com/us/gb/information-services/feedback>

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...[REDACTED] says we should be able to get some money back for the flight issues from yesterday to bat for us for or do I need to call Finnair? Lesley

Hello Lesley , just want to tell you big thank you for your help yesterday !

And when we got the plane again , there was issues , nothing was working - as tv's , wifi explained that there wasnt enough time to fix everything , they wanted to bring us b know They said we can contact the finnair and get some refund back because of th

Thank you ! :)

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