

To: [REDACTED] [REDACTED]@centurion.com]
From: Lesley Groff
Sent: Thur 9/6/2018 4:17:15 PM
Subject: Re: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

I'm ao sorry. I was just asked to cancel this ticket. Means we don't need the car service as well. Thank you anyway! Please void. She may go next Friday

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]@centurion.com> wrote:

Thank you, ticket is on its way.

Regards,
[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference in
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: LESLEY.JEE@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that
have any questions, please contact Centurion Travel Service at 1-[REDACTED]

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment for your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure travel plan. You can view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketed at the airline office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

Entry and Exit Information for Travel

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See attached itinerary PDF or link for full terms and conditions.

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<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

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Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that may influence the supplier you ultimately choose. We consider a number of factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are not your travel agent or your fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for referring customers to us. From time to time we may also provide incentives to our travel counselors. Certain suppliers may also provide compensation for administrative services that we perform for them, such as granting them access to our marketing channels or supporting technology initiatives. In addition, we receive compensation from suppliers when customers purchase American Express products to pay for supplier products and services. From time to time we may enter into other arrangements, including levels and types of compensation and incentives we receive, are subject to change. When considering itineraries, we may consider a number of factors, including supplier availability and your preferences. These factors may influence the suppliers we identify and the itineraries we recommend.

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Centurion Relationship Manager

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[REDACTED]

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Centurion Relationship Manager

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Sent from my iPhone

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Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

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